SOCIETY FOR CHEMICAL HAZARD COMMUNICATION



STANDARD PRACTICES AND PROCEDURES

January 2024

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A. Introduction

The Society for Chemical Hazard Communication ("SCHC" or the "Society") is a non-profit professional society of individuals engaged in the business of hazard communication. The Society was established to provide a forum for these individuals to exchange information related to hazard communication, and to serve as a source of new information to help them maintain their professional knowledge of the area.

The Society is governed by Officers (President, Vice President, and Secretary/Treasurer), and a Board of Directors elected by the membership. The Board elects a Chair to govern Board activities. The Board establishes Committees on topics of concern to the operation of the Society. The President appoints the Committee Chairs, and the Chairs of the Committees are responsible to the Board for completing the operations under their jurisdiction with the support of their respective Board Liaisons. The day-to-day administrative functioning of the SCHC is supported by the Administrator, an independent contractor hired by the Society to provide appropriate support.

The purpose of this document is to explicitly indicate the tasks of each of these components of the Society and specify the time frame in which they are to be completed. This should facilitate the functioning of the organization by ensuring that all involved are aware of their duties, and the dates by which they are to be accomplished.

B. Officers of the SCHC

Chair, Board of Directors (Last reviewed July 2021)

Role/Responsibilities

The Board Chair is the functional head of the Board and is elected annually by Board Members. The Board Chair is responsible for:

- Convening the Board and Officers to review and evaluate past activities
- Setting up new approaches and mechanisms to address issues of concern

Standard Practices	Time Frame
Assign a Board member to act as Board Liaison to each Committee.	As soon as practicable after beginning term and as needed.
Convene and chair Board meetings to facilitate SCHC business. Review progress on action items, and facilitate discussions of policy issues.	At SCHC biannual Board meetings, which includes Committee Chairs (approximately every six months), and monthly for conference calls, depending on the needs of the Board. Specific dates to be determined by the Board Chair. The Board may also use e-mail as appropriate to poll the Board and Officers on issues of concern between discussions.
Ensure that decisions of the Board made by email consensus are recorded in the next meeting's minutes.	On-going.
Solicit input from Officers and Board Members on agenda items for meetings and conference calls. Ensure that Administrator solicits and obtains committee reports prior to biannual Board meetings.	Approximately four business days prior to conference calls and one month prior to board meetings.
Ensure that a Recording Secretary is available to take minutes for each Board meeting or conference call. Generally the Administrator will take minutes. When the Administrator is not available, the Chair shall request a volunteer or appoint a Recording Secretary from the Board Members. Officers are exempt from Recording Secretary duties.	As needed.
Represent SCHC to outside parties, to promote the Society or to obtain advice related to the conduct of SCHC business consistent with the purposes of SCHC (includes consulting with Counsel).	As appropriate.
Provide guidance to Officers, Board Members, and Committee Chairs in implementing their duties for SCHC.	As called upon and appropriate.

Standard Practices	Time Frame
Prepare correspondence to thank outgoing Officers and Board Members, or address other SCHC issues as needed.	As called upon and appropriate.
Host an annual Board of Directors dinner. Determine individuals to be invited and ensure that invitations are sent to invited individuals per guidance below.	One month prior to Board dinner.

Election Procedure:

All Board Members for the upcoming term are invited to submit nominations for the position. A Board Member can submit any number of nominations and/or self-nominate. Nominations are sent to the Administrator at least two weeks prior to the beginning of the term (April 1 of each year). The Administrator will then send out an e-mail ballot to all eligible Board Members with the nominations listed. Board Members send their vote back to the Administrator, who will count the votes and notify the Board and Officers of the results prior to the beginning of the new term. The Chair will take office on April 1st of the appropriate year. The Administrator will keep the source of the nomination and ballot results confidential.

Guidance for Invitation to the Board of Directors dinner:

In conjunction with the Society's meetings, the Board dinner is hosted by the Board Chair. The Board Chair has discretion concerning inviting guests to the Board dinner. The following are guidelines for invitation to the dinner:

- Current and incoming Board Members
- Committee Chair/Co-Chairs
- Administrator and helpers
- International speakers

It is anticipated that the Program Chair (or their designee), the Professional Development Chair and President will advise the Board Chair when an international speaker is requested to be invited.

 Invitees may be allowed to bring one guest for a fee to be determined by the Board.

Past President (Last Reviewed July 2021)

Role/Responsibilities

The Past President is the position that is primarily responsible for transitioning duties to the incoming President and carrying out strategic plans and policies as needed or at the request of the current President. The Past President

- Provides support for the incoming President
- Provides input on decisions identified by Officers and Committee Chairs to ensure smooth functioning of activities
- Serves on the Board of Directors

Qualifications: The current President of SCHC will be the official Past President for the following term. The new Past President will take office on April 1st of the appropriate year.

Standard Practices	Time Frame
Participate in biannual Board meetings and monthly conference calls. Notify Board Chair prior to the meeting or call when participation is not possible due to unavoidable conflicts.	Monthly.
Represent SCHC as needed.	On-going.
Provide direction to Administrator and other Officers on financial and other issues.	On-going.
Outgoing officers will provide board report at the spring Biannual Board Meeting as their last official duty of their term in office facilitating the transition to the newly elected officers.	In election years.

President (Last reviewed July 2021)

Role/Responsibilities

The President is the organizational position that is primarily responsible for carrying out the strategic plans and policies as established by the Board. The President

- Provides leadership for the Society
- Makes timely decisions on options identified by Officers and Committee Chairs to ensure smooth functioning of activities
- Presides over the Annual Meeting
- Serves on the Board of Directors

Qualifications: A member in good standing who has served as an Officer or Board Member of SCHC is eligible for nomination and election as President. The current Vice President of SCHC will be the official nominee for President for the following term. The new Vice President will take office on April 1st of the appropriate year.

Standard Practices	Time Frame
Participate in biannual Board meetings and monthly conference calls. Notify Board Chair prior to the meeting or call when participation is not possible due to unavoidable conflicts.	Monthly.
Conduct meetings and provide leadership for development and implementation of goals and objectives for the Society.	Chair Annual Meeting. Other activities are on-going.
Represent the Society as needed.	On-going.
Provide direction to Administrator and other Officers on financial and other issues, including but not limited to, requests received from external entities.	On-going.
Appoint Committee Chairs and members of Nominating Committee.	Review Committee Chair status once a year. Replace Committee Chairs as necessary.
Coordinate with Committee Chairs to ensure effective meeting preparations.	Three months prior to the Annual Meeting.
Approve requests for reimbursement of speakers' expenses above the \$3,000/meeting approval level authorized to the Program Committee Chair.	As needed.
Review and approve for payment the Administrator's monthly statement and other recurring expenses (e.g., legal, marketing invoices).	Monthly.
Write thank you letters to outgoing Officers and Committee Chairs.	Following the term of service and as required.

Standard Practices	Time Frame
Review materials (i.e., meeting announcements, press releases, etc.) as provided by the Administrator prior to distribution.	On-going.
Serve as liaison to the Nominating Committee.	On-going.
Approve memorials or donations to the family of an SCHC member who has acted in service to the Society in the event of a death (or other life event). Spending guideline: reasonable expense	As needed.
Approve refund requests not otherwise addressed in the Standard Practices.	As needed.
Approve Administrator and other office expenses: Hardware/software/equipment. Spending guideline: \$1,500 per item to be revisited every three years. (Current: August 2020)	As needed.
Approve emergency expenses - Requires 2 Board Members including President or another officer (if available).	As needed.
Approve and sign contracts and invoices with external parties.	As needed.
Outgoing officers will provide board report at the spring Biannual Board Meeting as their last official duty of their term in office facilitating the transition to the newly elected officers.	In election years.
Work with Secretary/Treasurer to obtain proposals from Accounting Firms to assure that SCHC retain quality services at reasonable rates.	Biennial Task [per 3/17/22 BoD Minutes action item]

Vice President (Last reviewed July 2021)

Role/Responsibilities

The Vice President

- Assists the President in conduct of SCHC meetings and in determining the policies and direction for the Society
- Performs duties of the President when the President is absent
- Serves on the Board of Directors and as an ex-officio member of all committees

Qualifications: A member in good standing who has served as an Officer or Director of the SCHC is eligible for nomination and election as Vice President. The new Vice President will take office on April 1st of the appropriate year.

Standard Practices	Time Frame
Serve as ex-officio member of Society committees as requested by President.	On-going.
Serve as Board Liaison to ad hoc Committees.	As needed.
Represent SCHC to outside parties.	As requested.
Chair the SCHC Alliance Committee.	On-going.
Serve as President in his/her absence.	As needed.
Serve on the Board of Directors.	On-going.
Serve on Board of Directors Finance Subcommittee (if Subcommittee is active).	On-going.
Participate in Board meetings and monthly conference calls. Notify the Board Chair prior to the meeting or call when participation is not possible due to unavoidable conflicts.	At biannual Board meetings and monthly by conference call.
Review appropriateness of SCHC Standard Practices and Procedures, and propose changes as necessary.	Minimally every two years.
Review the appropriateness of literature displayed on the meeting "literature table."	At each Annual Meeting.
Lead development of and carry out demographics and professional development surveys (or other mechanism) designed to inform committee activities. The Vice President may request support for survey development and circulation from the Board of Directors and/or committees. The survey shall be presented to the Board of Directors for final approval.	Annually or as needed.

Standard Practices	Time Frame
Outgoing officers will provide board report at the spring Biannual Board Meeting as their last official duty of their term in office facilitating the transition to the newly elected officers.	In election years.

Secretary/Treasurer (Last reviewed July 2021)

Role/Responsibilities

The Secretary/Treasurer

- Monitors financial status of SCHC
- Works with Administrator and external Accountant to prepare financial reports for the Board of Directors
- Ensures that governmental and other required filings are completed in a timely manner
- Ensures that Administrator takes and posts meeting minutes for all Board-related activity on the SCHC website
- Serves on the Board of Directors

Qualifications: A member in good standing who has served as an Officer or Board Member is eligible for nomination and election as Secretary/Treasurer. The new Secretary/Treasurer will take office on April 1st of the appropriate year.

Standard Practices	Time Frame
Participate in Board meetings and monthly conference calls. Notify the Board Chair prior to the meeting or call when participation is not possible due to unavoidable conflicts.	Monthly.
Work with Administrator and external Accountant to prepare financial reports for the Board, including mid-year and year-end assessments. Reports should include revenue and expenses associated with all Society functions, including but not limited to meetings, trainings, exhibitions, and operations. Reports should also include a summary of the Society's liabilities.	As requested by the Board and prior to the Board meetings. At minimum, mid-year and end-of-year reports should be prepared.
Prepare financial reports (i.e., professional development courses, webinars and distance learning activities).	Upon request.
Maintain appropriate banking accounts for receipt of funds, and arrange for payment of bills. Maintain the required minimum in all checking accounts to avoid banking fees.	On-going.
Attempt to maintain bank balances below the FDIC insurance limits of \$250,000 per depositor. Set up additional accounts or CDs at other institutions to manage balances. Seek advice from Accountant as needed.	

Standard Practices	Time Frame
Hold at minimum Annual Meeting with external Accountant to review/develop investment strategy to recommend to the Board. Review status and report to the Board.	Report to Board semiannually in mid- and end-of-year reports at minimum.
Ensure that IRS 1099 forms are filed for anyone receiving \$600 or more in a calendar year other than for itemized expense reimbursement. Transmit forms to the payee and IRS. (Tax ID numbers are requested on the expense reimbursement form.) (Note: practice is to send 1099 forms to all persons receiving honorariums greater than \$600.)	Annually in January.
Arrange for financial review by an independent certified accountant for the previous 2 calendar years to be conducted in June. Send report to Board for review and discussion at next scheduled meeting. Current CPA firm is E. Cohen and Company, CPAs, Kimberly Maxwell (301.691.3607).	June every other year, following elections.
Work with Administrator to provide QuickBooks records to accountant to enable preparation of IRS Form 990 for Society (exemption from income taxes).	Before May 15, annually, or arrange for accountant to file an extension.
Review, sign, and submit IRS Form 990 prepared by Accountant. (Note: Typically SCHC has filed for an extension by April and final submission is due in November.)	Before May 15, annually, or arrange for accountant to file an extension.
Work with Administrator and external Accountant to maintain SCHC financial records in QuickBooks.	Ongoing.
Review/develop service agreement with external Accountant and recommend to the Board. Review and approve invoices for external Accountant in accordance with Board-approved service agreement and associated external accounting budget.	Annually for service agreement, as- needed for invoices.
Ensure that the biannual Nonprofit Filing for District of Columbia is completed and fee paid through Agent. Current Agent is Cogency Global.	Before January 15, even years.
Review Travel Reimbursement Policy and make changes as needed.	April each year.

Standard Practices	Time Frame
Ensure that Society maintains appropriate business insurance for the Officers and Board. (<i>Note: bill is received by L. Chaplin</i>) Complete annual form from Insurer about Society status prior to bill. Currently Society holds the following insurance policies with CNA insurance:	Annually before March.
Businessowners	
Umbrella Liability	
Cyber	
Directors and Officers	
Current insurance broker is Buddy Codd at Mason & Carter, Inc. (410.539.6767).	
Ensure that current certificates of insurance are on file for the Administrator.	Annually in March.
Conduct final review and approve expense reports for all reimbursable Society expenses including but not limited to travel expenses for Program and Professional Development Committees according to Society travel and reimbursement policy.	As required.
Develop and maintain a process by which committees can request and receive timely approval from Officers for support from SCHC's Marketing Partner. See process below.	On-going.
In coordination with the Arrangements Chair and the Board, ensure that the Society maintains financial reserves that are at all times at least equal to its liabilities.	To be included in mid- and end-of-year reports.
At the Secretary/Treasurer's discretion, Chair Finance Subcommittee. If the outgoing Secretary/Treasurer remains a Board member, s/he must serve on the Finance Subcommittee.	Meetings to be defined by Secretary/Treasurer.
As Chair of Finance Subcommittee, conduct a financial analysis of all activities over the previous three years and recommend adjustments to membership fees, registration fees and tuition fees, as necessary.	Every 3 years.
As Chair of Finance Subcommittee, meet with Board Liaisons and/or Committee Chairs regarding finances for committee and Society as a whole. Committees consulted determined at discretion of the Secretary/Treasurer.	Annually by end of March.
Pay Administrator as approved by President.	Monthly.
* * *	

Standard Practices	Time Frame
Outgoing officers will provide board report at the spring Biannual Board Meeting as their last official duty of their term in office facilitating the transition to the newly elected officers.	In election years.
Work with President to obtain proposals from Accounting Firms to assure that SCHC retain quality services at reasonable rates.	Biennial Task [per 3/17/22 BoD Minutes action item]

Process by which committees can request and receive timely approval for marketing support

SCHC committees can request and receive timely approval from the President or Board for support from SCHC's Marketing Partner by use of the following process.

To begin the process of requesting external marketing support, the Committee should contact the Administrator. The Administrator will work with the Committee and provide them with a "list of services", past examples of support or suggestions in preparation for requesting or discussing service needs with SCHC's Marketing Partner.

The Administrator and Committee's Board Liaisons should be copied on all correspondence with SCHC's Marketing Partner to allow for monitoring deliverables and for proper allocations of monthly invoices in QuickBooks.

The Member Engagement Committee has additional pre-approval for the monthly newsletter and social media/website support as defined in yearly service agreement.

Marketing support for the Annual Meeting to be defined under a separate service request and approval.

Self-approval:

Committees can spend up to \$300 per event for external marketing services from SCHC's Marketing Partner without requiring approval. Committees must communicate in writing to SCHC's Marketing Partner the service details and spending cap. Exceedances require preapproval.

Officer approval:

Committees must request in writing approval from the President for spending between \$301 and \$1000 per event. The written request by the Committee should include a summary of the service request and justification for expenditure. This approval level does not need to include a formal quotation or estimate of hours/costs from the SCHC Marketing Partner. The President will typically approve, request modifications, or reject the spending request in writing within 5 business days.

Committees must communicate in writing to SCHC's Marketing Partner the service request, deliverables and spending cap. Exceedances require pre-approval by SCHC President.

Board approval:

Committees must request in writing approval from the Board for spending exceeding \$1001 per event. The written request by the Committee should include a summary of the service deliverables and justification for the expenditure. This should include a quotation or estimate of hours/costs from the SCHC Marketing Partner. Additional supporting documentation as necessary can be included by Committee or requested by the Board.

Committees must communicate in writing to the SCHC Marketing Partner approval of quotation, and deliverables, any exceptions, and the spending cap. Committees to monitor and maintain quotation deliverables throughout the service execution. Exceedances require pre-approval by SCHC President.

C. Board Members of the Society

Recording Secretary (Last reviewed July 2021)

Role/Responsibilities

The Recording Secretary for Board meetings is the Administrator. If the Administrator is unable to serve as Recording Secretary, the Board Chair is responsible for identifying an alternate Recording Secretary. The Recording Secretary

- Compiles and distributes official minutes of meetings of the Board of Directors for approval by the Board.
- The Recording Secretary shall perform additional assignments as directed by the Board.

Standard Practices	Time Frame
Participate in biannual Board meetings and monthly conference calls. Notify the Board Chair prior to the meeting or call when participation is not possible due to unavoidable conflicts.	Monthly.
Prepare minutes of Board meetings according to the Board meeting minute template and distribute to the Board.	Send within two weeks after Board meetings.
Notify Board Chair if unable to attend so Board Chair can arrange for coverage.	Whenever absent from meeting.

Board of Directors (Last reviewed July 2020)

Role/Responsibilities

The Board of Directors ensures that the organization functions within the guidance of the by-laws. The Directors:

 Represent the needs of the membership with regard to programs, activities, the financial operations and management of the Society to appropriately serve the membership.

Qualifications: Any member who is currently in good standing and has been so for the immediate past two years shall be eligible for nomination and election as a Director. Preference in selecting nominees should be given to members who participate actively in the role of Committee Chair or member, program speaker or professional development instructor. Newly elected Directors will commence their Board term on April 1st of the appropriate year.

Standard Practices	Time Frame
Participate in biannual Board meetings and monthly conference calls. Notify the Board Chair prior to the meeting or call when participation is not possible due to unavoidable conflicts.	Monthly.
Develop Society policies and long-range goals to ensure that the Society serves the membership.	On-going.
Provide additional input when requested by the Board Chair or Officers.	On-going.
Upon assignment by the Board Chair, act as the Board Liaison to one of the Society's standing committees and attend that committee's meetings held in conjunction with the Annual Meeting.	At the Annual Meeting and by conference call when appropriate.
Note: Board Members cannot also serve as a Committee Chair, with the exception of the Vice President who will serve as the Chair of the Alliance Committee.	
Upon assignment by the Board Chair, participate in ad hoc committees to review and/or advise the Board on issues affecting the Society.	As required.
Communicate with the membership to solicit advice on Society activities.	On-going.
Serve as Recording Secretary at Board meetings or conference calls if Administrator is not available.	As assigned by the Chair.
It is the expectation that Board Members register for and attend Annual Meetings. Under extraordinary circumstances Board Members may request reimbursement from the Society, any such reimbursement to be approved by the Board.	As needed.

Standard Practices	Time Frame
The Board accepts Roberts Rules of Order in a Digital Age as amended: motion window is 48 hours (2 business days), the discussion window is 72 hours (3 business days), and the voting window is 96 hours (4 business days).	As needed.

Board of Directors: Liaison (Last Reviewed July 2020)

Role/Responsibilities

Board Liaisons are the conduit of communication from the committees to the Board and from the Board to the committees.

Standard Practices	Time Frame
Liaisons should establish a working relationship with the Committee Chair when assuming the role of liaison. Liaisons should contact the Committee Chair before Annual Meetings to learn his/her plans on what will be discussed at the face-to-face meeting and to provide any assistance the chair may need at, or prior to, the Board or committee meetings.	Prior to SCHC meetings and monthly by conference call.
When assuming the role of Board Liaison, liaisons should read the committee standard practices and SCHC by-laws in order to be able to assist the committees with policy matters.	After assuming role of liaison.
The Board Liaison should review and comment back to the committee on any proposals that the committee may wish to submit to the board. The liaison should anticipate questions from the Board and be prepared to address these with the Board.	As required.
When a new Committee Chair is appointed, the liaison should mentor the chair in his/her new roles and responsibilities. The liaison should make sure that the Committee Chair has a copy of the standard practices and society by-laws and is familiar with what the expectations are of a Committee Chair. Board Liaisons are responsible for mentoring Committee Chairs that are not meeting the expectation of the Board.	As required.
Board Liaisons should make recommendations to enhance the functioning of the committees or to provide direction from the Board. Problems with any committee should be reported to the President for further action.	On-going.
Board Liaisons should make an effort to attend all committee meetings. If a liaison is unable to attend a meeting, the liaison should communicate with the Committee Chair following the meeting to get a report and to know what actions, if any, need to be reported to the Board.	On-going.
Liaisons should be prepared to report committee news/activities/proposals to the Board as needed.	As required.

Standard Practices	Time Frame
The liaison may function as a full working/voting member of a committee.	As preferred.
Remind Committee Chairs to follow-up with new committee members.	As required.

D. SCHC Committees

Bylaws Committee (Ad Hoc) (Not currently active) (Last Reviewed April 2016)

Role/Responsibilities

To draft amendments to the Bylaws as requested by the Board or by written petition as provided under Article XIII of the Bylaws.

Standard Practices	Time Frame
Respond in a timely manner to requests from the Board to propose changes to the Bylaws.	On-going, but at least before the next meeting of the Society after receiving the Board's request.
Present the proposed amendments to the Board for discussion and approval.	Prior to submission to membership for vote.
Present, discuss, and clarify proposed amendments to the membership at Society meetings, via email or via the newsletter as appropriate.	As requested.
Provide revised Bylaws with changes identified as appropriate to the Administrator for distribution to the membership with the ballot.	As requested.
The Chair should maintain records of committee meetings (i.e., minutes) list of members, final work products, etc. Provide these records to the new Chair as soon as possible when there is a change in leadership.	On-going.

Committee for Standards Review (Ad Hoc) (Not currently active) (Last Reviewed April 2016)

Role/Responsibilities

To solicit comments from the membership on new or revised standards or guidelines and to recommend to the Board what position the Society should take regarding such standards or guidelines.

Standard Practices	Time Frame
Provide current membership, documents and other information for the web site to the Administrator.	As necessary.
Provide to the Administrator for distribution to the membership copies of draft or proposed standards, guidelines, etc. with appropriate instructions as to timing and format of response. Where the Society is required to respond with a vote, the members must be instructed to provide a "yea," "nay," or abstain. If a negative vote is to be the case, comments as to the reasons must be requested.	Provide final copy suitable for duplication to Administrator at least 10 days before the date to be mailed. Members should be given 30 days to review, vote, and/or comment. This needs to be updated for email process; any vote would be automated with the results exported.
Summarize comments from the members, and formulate a recommendation for action by the Board on the proposed standard or guideline.	Complete within 30 days of the end of the comment period. Submit recommendation to the Board at least 30 days before action is required.

Arrangements Committee (Last Reviewed April 2016)

General Responsibilities

Recommend host cities for the Society's semi-annual meetings to the Society's Board of Directors. After Board approval of host city, identify appropriate hotels in the approved host city.

Submit arrangement details to the selected host hotel (s). For all meetings, the details include food and beverage selections, AV requirements, seating arrangements, billing arrangements, and other necessary information. Solicit proposal from potential host hotels in the selected cities.

Negotiate with the selected host hotel(s) to obtain the best value for the Society for meeting room space, meeting services, sleeping room blocks, meals, and other associated outside services. Sign the hotel contract on behalf of the Society. Notify the Board of Directors when the contract is approved and advise the Board of the essential provisions of the contract.

Prior and during the meetings, coordinate arrangement details as necessary with the hotel staff and other associated outside vendors to ensure all events function smoothly.

Select a local restaurant to host the semi-annual Board of Directors Dinner. Negotiate the food and beverage selections, seating arrangements, and payment options with the restaurant. Arrange for local transportation if the selected restaurant is not within walking distance of the host hotel. Sign the restaurant and transportation contracts on behalf of the Society if one is required or submit the credit card authorizations to the Society's Secretary/Treasurer if that method of payment is required.

Review hotel and other associated invoices for accuracy, coordinate with the hotel and associated vendors as necessary to correct invoicing errors, approve these invoices for payment, submit the approved invoice to the Society's Secretary/Treasurer for payment, and report meeting costs to the Society's Secretary/Treasurer.

Retain original invoices from the hotel and other associated vendors for 5 years, including supporting documentation for all charges and credits to the Society.

Provide arrangement details for future semi-annual meetings and other information of interest to the Society Webmaster as they become available.

Report Arrangement Committee activity and other news to the Board of Directors and Society membership at each semi-annual meeting.

Provide quarterly updates to the Society's Secretary/Treasurer of the monetary damages the Society would incur if it cancelled meetings at all future contracted hotels. Revise these potential damages when new hotel contracts are signed.

Review the Standard Practices biennially, when significant changes occur, or as requested by the Board of Directors, revise as necessary, and submit to the Society's Vice President.

Specific Responsibilities Associated with Semi-Annual Meetings

1. Meeting Lead-Time

The Society typically contracts its meetings with hotels about two years into the future. There are a number of benefits to the Society from this lengthy lead-time. These include the best selection of meeting dates, the largest number of potential host hotels, and a greater willingness on the part of the hotel to give the Society its desired concessions. Additionally, members benefit from a date certain for planning purposes and a cost certain for budgeting purposes. Benefits to the hotel include a confirmed sale of a large block of future rooms and the associated food and beverage income.

The greatest disadvantage to the Society is that it is difficult to predict attendance at a meeting so far into the future, leading to potentially large monetary damages in the event meeting attendance is significantly less than predicted.

In order to have a contract in place for a meeting 2 years out, the process must begin well before that time. The process begins with selection of potential host cities by the Board of Directors so it is appropriate to remind the Board about 3 years out that it must select future cities. As time goes on without a Board decision, it may even be necessary to more forcefully lead them to that decision.

2. Identify a Potential Host City

Spring meetings typically alternate between eastern and western cities although this is not a firm rule as cities in Texas and Louisiana have been considered eastern and western cities. Fall meetings, on the other hand, are permanently held in the Washington, D.C. vicinity and require no city selection by the Board.

Review the latest list of preferred host cities identified by Society members in member surveys and identify 2 or 3 of cities which receive the most votes. Cities on the preference list that offer predictably warm weather during March and April, that are readily accessible by air, and those near entertainment venues are preferred. Another consideration is the length of time since the Society last met in that city with preference given to the longer time interval.

Recommends to the Board two or three potential host cities for the Spring meeting at least two years in advance of the meeting.

The Board approves potential host cities as recommended and may suggest additional cities for the Arrangements Chair to pursue.

3. Identify a Potential Host Hotel

Consult the Mobil Travel Guide, AAA Travel Guide, or similar reference for potential host hotels in the preferred cities. Alternatively, seek the opinions of Society members who live in the preferred cities or who have attended other meetings or conventions there. Other helpful sources include the Convention and Visitors Bureaus of the preferred cities as well as hotel websites.

One of the most important hotel criteria is that the host hotel must provide convention services. This is critical because convention services staff are experienced in working with large groups. Additionally, host hotels must be large enough to accommodate all anticipated attendees in guest and public rooms, especially the Plenary Session. Typically, hotels with about 200 or more guest rooms are an ideal size for the Society's meeting. In hotels of this size, the Society is often the largest group in the hotel at the time and all hotel staff are focused on the Society's needs. On the other hand, hotels with more than about 500 guest rooms may simultaneously host other meetings of equal or larger size so that the Society's requirements may not always be a priority of hotel staff.

Preferred hotel locations offer outside attractions within walking distance. Examples of such attractions include Riverside Walk in San Antonio, the Disney Theme Parks in Orlando, beaches in Ft Lauderdale, the French Quarter in New Orleans, and Old Town Savannah, GA. Additionally, preferred locations are close to an airport so the hotel is likely to provide complimentary shuttle service. Finally, preferred hotels are nationally recognized for their upscale accommodations for the business traveler. Hotels that typically meet all the Society's requirements include the Marriott Hotels, the Hilton Hotels, and the Fairmont Hotels.

4. Obtain Proposals from Potential Host Hotels

Select 2 or 3 hotels in each potential host city that meet the above criteria. Contact the Convention Sales Manager by phone at each hotel to determine interest and availability. Provide the Meeting Specifications below and other information the hotel requires. Indicate a preference for dates in March/April for Spring meetings and September/October for Fall meetings, providing the proposed dates do not conflict with religious and secular holidays. Request a proposal from each hotel for each set of meeting dates the hotel has available.

Meeting Specifications:

Meeting specifications vary depending upon the hazard communication issues of the day, the meeting dates, and the economy. For example, meeting and Professional Development course attendance was increased during the run-up to GHS and Hazard Communication Standard implementation, and for meetings in which the SDS Registry Exam is offered. Similarly, attendance during the Fall Meeting is usually greater than that of the Spring meeting. On the other hand, attendance suffered during the 2009 general industry-wide economic downturn.

It will always be impossible to accurately predict attendance for a meeting 2 years or so in the future. However, a number of practices can help make a more accurate prediction. For example, stay abreast of hazard communication developments to learn of emerging issues that may impact a meeting's program or its course offerings and participate in Program and Professional Development Committee meetings or conference calls. Members of these committees often know of future government agency actions that could impact the Society's offerings. Discuss probable meeting and course attendance requirements with the chairs of these committees.

A typical recent meeting had the following meeting specifications: Total

Room Block: 540 rooms.

Friday – 60 sleeping rooms;

<u>Saturday</u> – 1 all day breakout room for 60 people in classroom style; continental breakfast, AM / PM breaks, and lunch for 60 people; appropriate AV, and 60 sleeping rooms;

<u>Sunday</u> – 3 all day breakout rooms for 30, 60, and 60 people, respectively, in classroom style; continental breakfast, AM / PM breaks, and lunch for 150 people; appropriate AV; 120 sleeping rooms;

Monday – 3 all day breakout rooms for 30, 30, and 60 people, respectively, in classroom style; continental breakfast, AM / PM breaks, and lunch for 150 people, appropriate AV; 1 - PM only breakout room for 25 people in open square style with a PM break served inside this breakout room; 120 sleeping rooms;

<u>Tuesday</u> – 1 all day general session room for 200 people in classroom style; continental breakfast, AM / PM breaks, appropriate AV; 6 PM only breakout rooms for 10 people each in conference style, no AV in these breakout rooms; 120 sleeping rooms.

<u>Wednesday</u> – 1 - AM only general session room for 200 people in classroom style; continental breakfast, AM break only, appropriate AV. If a Registry Exam will be held, add 1 PM only breakout room for 15 people classroom style, only AV is an electrical outlet at each seating position and Wi-Fi internet access. No food or beverage is required.

For the Fall meeting only, add to the above specifications:

Monday – 1 exhibit room for 30 - 10 foot x 10 foot booths; begin room set-up at 12:00 noon:

<u>Tuesday</u> – 1 breakout room from 12:00 noon - 1:00 pm with boxed lunches or buffet for 50. No-host reception with hors d'oeuvres for 200 people served in the exhibit room from 6:00 pm - 8:00 pm;

Wednesday – Exhibit room tear down.

For the Spring meeting only, add to the above specifications:

<u>Tuesday</u> – Poster session from 6-8 PM with 4 ft. × 6 ft. or 4 ft. × 8 ft. poster boards, and a no- host reception with hors d'oeuvres from 6-8 PM for 180 people in the poster session room.

5. Evaluate Proposals from Potential Host Hotels

The proposals will indicate the dates each hotel can accommodate the meeting. Consequently, those dates become de facto meeting dates. Note the available dates at each hotel and eliminate those that conflict with other activities of Society members. For example, do not consider dates that conflict with religious or other national holidays and with meetings of other organizations attended by Society members, such as the Society of Toxicology or the American Industrial Hygiene Association. In addition, it is generally prudent to avoid dates that conflict with local events that are incompatible with professional society meetings; Mardi Gras in New Orleans is an obvious example. However, the latter prohibition is not a hard and fast one as activities of a similar event, Fiesta Week in San Antonio, did not interfere with two previous Society meetings held in San Antonio during Fiesta Week. In addition, avoid dates that conflict with other major conventions or meetings in the host city and particularly at the host hotel. An example is the Army-Navy Marathon in Arlington, VA. Consult with the hotel staff in the target cities to learn of such events.

Compare proposed costs, such as sleeping room rates, meeting room rental fees, and damage amounts. Note whether a minimum food and beverage expenditure is required in order to receive concessions and its amount. Additionally, compare room and food and beverage attrition proposals and the potential damages associated with noncompliance.

Rate the proposals based on two criteria, cost and benefit. Costs include sleeping and meeting room rates, food and beverage minima, attrition damages, and other monetary provisions of the proposal. Obviously, give preference to the lower cost proposals. Often, costs alone eliminate hotels from further consideration. The sleeping room rate is the most important of these and, other provisions being equal, is often the deciding factor in proposal selection. Other benefits to consider include concessions offered, availability and attractiveness of outside activities, and a subjective estimate of hotel ambiance.

Subjectively rank all hotels by combining the individual cost and benefit ratings and summarize that ranking. This exercise usually results in clearly identifying a small number of hotels for further consideration. The cities in which those target hotels are located then become de facto host cities.

It may be helpful to develop a spreadsheet containing all pertinent information from each proposal.

6. Hotel Negotiations

Request a first option for the preferred dates from the target hotels in each city. A first option reserves the Society's preferred dates so contract negotiations can take place in an orderly manner without fear of losing the dates. Additionally, in the event another organization wants the Society's dates, a first option gives the Society the choice of keeping the reserved dates or releasing them.

Discuss the Society's preferred concessions, listed below, with the hotel and ask that these be incorporated in subsequent contracts. Request a preliminary contract from each Convention Sales Manager based on their initial proposal and the Society's requests. It is usually good practice to let each hotel know that other unnamed hotels will also be submitting proposed contracts. This sets up hotel competition and encourages each hotel to make its best offer.

It is important to note that almost all provisions of the contract are negotiable and, further, that most hotels are willing to concede more in some areas of the contract than in others.

The following items are examples of the Society's preferred concessions:

<u>Sleeping room rate</u>: Society members are very concerned about sleeping room rates and often make meeting attendance decisions based solely on these rates. Obviously, sleeping room rates should be as low as possible.

Unfortunately, usually only a \$10 – \$15 per night reduction below the hotel's initial proposal is possible. Ask that the hotel improve its contract by reducing sleeping room rates by \$15 / night. Although this concession may not be fully granted, it may be partially granted with or without concessions in other areas, such as meeting room rental fees. In general, sleeping room rates of less than

\$200 per night are preferable although such rates may no longer be available in cities.

Extended Stay Rate: Hotels typically honor the Society's group sleeping room rate for a period of 3 days before and 3 days after the meeting, providing space is available. In this way, members and their families can enjoy a brief vacation at the hotel. Request an extended stay provision if it is not already offered.

Government per Diem Rates: Request 4 rooms for the duration of the meeting at the government per diem rate in effect at the time of the meeting. These room rates will be available only to government employees with appropriate identification.

<u>Meeting Room Rental:</u> Although the Society would prefer no rental fees, they are becoming more common. In addition, rental fees are very negotiable. If the hotel's initial proposal indicates a rental fee, request that it be waived or at least reduced. If that concession is not granted, another option may be to agree upon a rental fee in exchange for a reduced sleeping room rate.

Alternatively, consider releasing some, if not all, of the 4 Tue PM breakout rooms in exchange for no room rental fees. In the past, the Society has paid as much as \$200 / day for rental of public meeting room space.

<u>Parking Fees:</u> If the hotel charges for overnight self-parking, request five complimentary self-parking passes for the duration of the meeting. These passes are intended for VIPs with a car.

<u>Future Year Dollars:</u> Request the hotel to quote prices in future year dollars, rather than in current year dollars plus a not-to-exceed inflation factor. Many hotels prefer to not be limited to a specific future dollar amount because inflation rates are unknown. However, Society members need specific costs to more accurately budget for the meeting.

<u>Deposit:</u> Recently, some hotels have requested a deposit to confirm the contract and the Society has paid deposits as high as \$5000 in the past. Other hotels are willing to waive such a requirement in view of the cancellation damages clause of the

contract. Although a deposit is a reasonable demand, ask that it be waived. If it cannot be waived, require the hotel to invoice the Society when the deposit is due. Require that the contract credit the deposit amount to the Society's final invoice.

<u>Master Account</u>: Request the Society establish a Master Account with the hotel. A Master Account allows the Society to charge approved items to its account and pay all meeting expenses when the final invoice is presented. Approval of the Master Account is based on the Society's credit and a Credit Application will be required.

<u>Payment of Invoice:</u> Request that payment of the invoice be due within 30 days of the Society's receipt of a complete and accurate invoice. The invoicing provision is necessary because the time required for correcting invoicing errors should not be included in the grace period.

Room Attrition: Attrition is the difference between the number of rooms in the room block and the number of rooms actually used. If the difference is expressed as a percentage, it is called attrition rate. For example, a 20% attrition rate results if 20 rooms were not were used from a room block of 100. The hotel will define in the contract its allowable attrition rate, typically 15-20%

The room attrition clause defines the damages the Society would incur if its actual attrition rate is greater than the allowable attrition rate. This is a potentially significant cost to the Society so higher attrition rates are preferable. Request that the contract provides for no damages if the actual attrition rate is less than 20% of the contracted room block and then graduated damages for attrition rates greater than 20% of the block.

<u>Food and Beverage Minimum:</u> Some contracts require a minimum food and beverage expenditure in order to trigger some concessions and avoid damages. Although no food and beverage minimum is certainly preferable to the Society it is not always possible. The contract may call for a food and beverage minimum. It is difficult to select an appropriate minimum because future attendance, food costs, and other variables cannot be predicted. As a guideline, the Society's average food and beverage cost for recent meetings attended by 200 people was \$60,000. If the proposed minimum is less than these guidelines, it is acceptable since food and beverage expenditures will likely exceed that number. If the proposed minimum is greater than these guidelines, it may not be possible to achieve so request a reduction to a more realistic number.

Complimentary Rooms: It is a standard practice for hotels to offer 1 complimentary room night for every 50 paid room nights and this concession is frequently offered at the start of negotiations. For example, if the Society occupied 400 room nights, it would earn 8 complimentary room nights under the 1/50 formula. However, a ratio of 1/40 is not unusual so request that the hotel offer 1 comp room/40 paid room nights. In the above example, the Society would earn 10 complimentary room nights under a 1/40 formula. Request that the earned complimentary rooms be credited to the Society's Master Account. Request that all meeting attendees, not just those who paid the group rate, are counted for purposes of calculating complimentary room credits. This will allow inclusion of members whose room rate differs from the negotiated group rate due to special promotions, corporate programs, or other means.

<u>Complimentary Staff Room:</u> Request one complimentary staff room for the duration of the meeting. This room will be used by the Society's Administrator.

<u>Complimentary Suites</u>: Request two complimentary suites with concierge level access for the duration of the meeting. These suites will be used by the Society's President and the Arrangements Chairperson.

<u>Complimentary Internet Access:</u> Request complimentary internet access in member's rooms if this is not a standard hotel feature. This is one of the most important issues for many members and is frequently granted by the hotel.

VIPs: The Society has 13 VIPs, its Officers and Board Members. Request that

sleeping rooms for these VIPs be upgraded to small suites or similar accommodations at the group rate. Some hotels consider view rooms as upgrades.

<u>Reservation Cut-off Date:</u> The typical cut-off date is 4 weeks in advance of the meeting. However, experience indicates that Society members need extra time to obtain travel approvals so request the cut-off date is 3 weeks before the start of the meeting.

<u>Hotel Loyalty Program Points:</u> Most hotel chains offer members of its Guest Loyalty program a large number of points for hosting meetings at their hotels. Examples of such programs include Marriott Rewards, Hilton Honors, and Starwood Preferred Guest. Request the Arrangements Chairperson be awarded twice the usual number of points for hosting the current meeting.

<u>Length of Contract</u>: Contracts for Spring meetings cover a single meeting only since these meetings do not return to the same facility in consecutive years. On the other hand, 2 year contracts are typical for Fall meetings because the Fall meeting traditionally returns to the same hotel annually. For Fall meetings, the Society has been able to obtain better value with a longer contract than with a shorter one. There are no significant differences between negotiating a two year contract and a one year contract.

The hotel will review the concessions requested in view of the potential revenue they may expect from hosting our meeting. Some of the requested concessions may not be granted and the hotel may counter-offer with a compromise. In this case, evaluate the compromise in view of the concessions already granted, the reason given for denying the request, and the value of the compromise. If the disagreement concerns a provision that is very important to the Society, consider giving up a less important concession in return for the more important one. Typically, there are very few deal breaker provisions that the hotel cannot accommodate.

Continue to negotiate the provisions of the contract until both parties agree.

In the past, at this point in the process, hotels have been told which other hotels are being considered, that negotiations will be conducted confidentially, and that in the interests of time hotels are expected to submit their best offers initially. This practice has reduced the time required for negotiations and has been well received by the hotels. However, there have been negotiations in which the sleeping room rates, a critical provision to the Society, were more costly at the preferred hotel than at another. In each case, the preferred hotel was told that its rate was a potential deal-breaker unless it could match its anonymous competitor's rate. The hotel did so and was awarded the contract.

Compare the proposed contracts to determine which offers the best overall value to the Society and its members. In this case, value is the subjective best combination of tangible and intangible benefits to the Society and its members. Tangible benefits are primarily costs, such as sleeping and meeting room rates and hotel concessions, and intangible benefits include items such as location and nearby activities. Often, the competing hotels offer similar intangible benefits so the final selection is frequently based on the tangible benefits.

It may be helpful to summarize the key issues of each contract in a spreadsheet.

In the end, hotel selection is a value judgment. Select the contract that offers the best overall value to the Society and its members. Advise the hotel that its contract is acceptable. As a courtesy, notify the competing hotels that they were not selected.

Some hotels may ask for contract details with the winning hotel. In the past, specific details were not divulged because the negotiations with all hotels were conducted in confidence.

7. Contract Approval

Request a clean contract from the hotel, if one has not already been received.

Review the final contract carefully. Be sure all items agreed upon are correctly described in the contract and that the Event Agenda is accurate. Do not sign the contract until all items, especially the Event Agenda, are correct. Also, be certain there are no provisions in the contract that were not previously discussed and agreed upon. For example, recently a proposed contract surprisingly required the Society to carry a level of liability insurance that it had never before maintained. In this case, the hotel could not waive this requirement for legal reasons so the Society agreed to obtain appropriate insurance.

Request a credit application from the hotel to establish a Master Account. Obtain account numbers and other required financial details from the Society's Treasurer. Include the Society's Administrator, its Secretary/Treasurer, and its Arrangements Chairperson as individuals authorized to add items to the Master Account. Complete and return the application to the hotel and keep a copy for Arrangements Committee records.

Sign the final contract and return it to the hotel. Keep a copy for the Arrangements Committee's records. The Board of Directors has delegated authority to the Arrangement Chairperson to sign the hotel contract on behalf of the Society.

Notify the Board and the Webmaster of the details of the final contract, including city, hotel, dates, room rates, cut-off date, and other information of interest to the membership.

An example of a recent hotel contract is attached as Appendix 1.

8. Board of Directors Dinner

The Board Chairperson has traditionally hosted a group dinner after its meeting on Monday of the meeting week. Invitees are at the discretion of the Board Chairperson and typically include Board Members, Society Officers, Committee Chairs and Co- chairs, spouses of the above, and Society guests approved by the Board Chairperson. In the past, 20 to 40 guests have attended Board dinners although recently Board Chairs have limited attendance to fewer than 30 in order to contain costs.

Preferred restaurants are those that are well known, that specialize in the region's cuisine, and that are located in the host hotel or within easy walking distance of it. Examples of outside restaurants include Ruth's Chris Steakhouse in Arlington, VA, Brennan's in New Orleans, and Emeril's in Las Vegas. Examples of restaurants in the host hotel include Roy's in the Seattle Westin and the Vendome Room in the Hilton Post Oak in Houston. In the past, restaurants have been selected based on personal knowledge or hotel concierge recommendations.

In general, restaurants that are not associated with the hotel are preferred venues for the Board Dinner. These restaurants usually offer more attractive surroundings, better presentation, and better value than hotel restaurants. However, outside restaurants are usually more expensive. On the other hand, hotel restaurants may be an attractive option if the dinner costs will be credited to the contract's food and beverage minimum.

If the selected restaurant is not within an easy walk of the hotel or if weather is problematic, arrange for a shuttle or limousine service to convey guests to and from the restaurant. Although this involves additional work on the part of the Arrangements Chairperson, it benefits in that all guests arrive and leave at the same time. The hotel concierge can provide appropriate transportation contacts. Transportation services typically require a contract and a deposit, or a credit card number, to guarantee the reservation. Sign the contract and make the necessary financial arrangements promptly in order to reserve the vehicles.

If the selected restaurant is outside the hotel, contact the restaurant about 1 year in advance to reserve space. A private room is preferable, if available at no charge, although a separate section in the restaurant is also satisfactory. The room must comfortably accommodate all expected attendees seated at round or square tables of 6 diners each. Do not accept long rectangular table(s) as conversation is difficult under such seating arrangements. If the selected restaurant is in the hotel, the Convention Services Manager will make the necessary reservations.

Determine whether the diners may select from an open menu or from a more limited, preselected menu. Typically, groups this size must select from a pre-selected menu. Also, establish a contract if necessary, select the menu if required, and make payment arrangements. If a contract is required, sign and return it promptly in order to guarantee the reservation. Also, if the restaurant requires a deposit to guarantee the reservation, request that the Treasurer mail the restaurant a check for the deposit.

Typically the dinner consists of:

Informal reception with drinks served from the restaurant's bar; Soup or salad course;

Entrée;

Dessert

Wine with dinner

If a pre-selected menu is required, the restaurant often is willing to allow an additional choice or two for each course. In any event, choose items for each course that are likely to appeal to a wide range of tastes. Avoid spicy or unusual selections. Choose red and white dinner wines from the restaurant's selection to be served with dinner.

Widely known California chardonnays or sauvignon blancs and zinfandels or cabernet sauvignons are safe choices that will please most guests.

Most restaurants include a mandatory service charge, on the order of 20 - 25%, for large parties. When the final bill is presented, review it to confirm that a service charge has been added. If so, an additional tip is unnecessary unless the service has been exceptional. If no service charge has been added, include an amount appropriate for the service received. The Treasurer, or other Society officer, will pay the bill with the Society's credit card or by check.

An example of a recent Board Dinner contract is attached as Appendix 2.

9. Activities Prior to the Meeting

<u>12 Months Out</u>: The hotel's Convention Manager usually initiates an introductory telephone call about 12 months before the meeting. This individual is the hotel's liaison with the Society from this point forward.

Complete and return the hotel's credit application if it has not already been returned.

Provide the Administrator with the SCHC Rate Code from the hotel so it can be posted on the website.

Review the room block with the hotel staff, the Program and Professional Development Chairs, and the Registry Exam coordinator. Release rooms back to the hotel if there is any indication that the sleeping or meeting room block will not be used or request additional rooms if it appears the existing block may be too small. In the latter case, the hotel will submit a contract addendum including the larger room block.

For the Fall meeting only, arrange for overnight security service for the Exhibit room and its contents. This service is not provided by the hotel but is contracted directly with an outside security service. The Society has contracted with Ken Madden Security in Arlington, VA for a number of years, although other service providers can be identified by the hotel concierge if necessary.

Contact Ken Madden Security, 703-536-9514, or other provider with hotel, date, service start and stop times, and contact information. The security firm will fax or email an authorization form to complete and return which confirms the contract. Approve the contract for payment and send a copy of it to the Society's Treasurer. In the past, the security guard has been on site from 8:00 pm Tuesday until 8:00 am Wednesday. The guard usually takes a position inside the Exhibit room. The cost for security service is about \$500.

6 Months Out: Review the room block as above and release or add rooms as necessary,

although it may not be possible to add rooms at this late date. Most hotels will provide additional rooms if available.

<u>3 Months Out</u>: Request the Program and the Professional Development Chairmen to get the AV requirements from their speakers and instructors and identify Society guests whose sleeping rooms and tax will be added to the Master Account. Review room reservations with the hotel staff and adjust the block as necessary. Review meeting registration data with the Society's Administrator and hotel staff so room additions or deletions may be made, if necessary.

<u>I Month Out</u>: Submit the arrangement details in writing to the hotel's Convention Manager. The details include room set-ups, AV aids, break, lunch, and other refreshment selections, and reception selections. Also include the names of the Society's VIPs as well as guests whose room and tax charges only will be assigned to the Society's Master Account. Indicate in the letter that the Society's Administrator may authorize that the room and tax only for certain guests and/or members may be added to the Master Account. Identify the recipients of the complimentary rooms and suites and the Society members who will receive the government per diem room rate, if they attend. Also, identify meeting attendees who will be on-site contacts for the hotel in the event questions arise. Generally, these are the Arrangements Chair and the Society's Administrator. Finally, identify individuals who are authorized to charge costs to the Master Account. Typically, this includes the Arrangements Chair, the Society's Treasurer, and its Administrator. For the Fall meeting only, identify the security service provider and the time the guard will be on site.

An example of a recent Arrangement Details letter is attached as Appendix 3.

Soon after the hotel receives the arrangement details, the Convention Manager will convert that information into Event Orders (EOs). These are internal hotel documents—used to communicate room set-ups, AV requirements, food and beverage choices, etc., to the hotel departments. Review the hotel's EOs carefully. Return a signed copy to the hotel and keep a copy. All EO revisions should be documented in writing and a copy retained in the event of later billing disputes. Note EO revisions on the retained copy of the EO in order to facilitate later review.

As the meeting approaches, the Society's Administrator will provide weekly updates of meeting registrations and the hotel will provide frequent updates, called "pick up reports", that track sleeping room reservations. Monitor these reports to determine whether attendance will likely exceed room block pick-up thresholds. Coordinate closely with the Society's Administrator for attendance projections and with the hotel's Convention Services Manager for room block pick-up. Revise headcounts in writing to the hotel's Convention Services Manager as necessary. Consult with the Convention Manager as required and release rooms from the Society's block or request additional rooms, as necessary.

Coordinate as necessary with the hotel staff on all arrangements issues and on last minute revisions. Communicate all requests and changes to head counts, meal, AV, etc., in writing so a record is available in the event of a dispute.

10. Activities during the Meeting

Upon arrival, meet personally with the hotel's Convention Manager, AV Manager, Sales Manager, other appropriate staff, and the Society's Administrator. Schedule this meeting as early in the meeting week as possible in order to finalize last-minute details and answer any remaining questions. Schedule a post-meeting wrap-up session with hotel staff at this time.

Coordinate as necessary with hotel staff, Society members and Officers to assure an appropriate level of service and accommodations. Review and sign the hotel service and banquet orders as necessary.

For Fall meetings only, meet the Exhibit room security service guard when he arrives on site. Discuss any last minute details and provide the guard a cell phone number or other means of contact in the event of a question.

11. Activities after the Meeting

If schedule allows, meet personally with appropriate hotel staff to review the meeting performance and to coordinate invoicing. Remind the hotel that the Society requires supporting documentation for each debit and credit on the invoice in order to maintain its tax exemption as a nonprofit organization. For example, frequently the hotel does not provide a record of the complimentary rooms earned and the credit thus received. Request an email invoice.

The hotel's invoice is usually available 2 weeks after the conference closes. Begin to reconcile the invoice immediately upon receipt. Note on the invoice the date it was received and carefully compare the hotel charges with the latest EOs. Discuss and resolve any billing discrepancies with the Convention Manager or other hotel staff.

Verify that supporting documentation has been provided for all charges or credits and retain those documents in Committee files for a minimum of 5 years. If supporting documents are not provided, contact the Convention Manager with a list of missing documents.

Invoice billing errors are common and hotels often do not provide all necessary supporting documents with the initial invoice. Frequently, the errors or omissions are not immediately corrected so the reconciliation process may be delayed for days, if not longer. If reconciliation is delayed to the point where the Society's payment may not be made within the 30 day grace period, authorize the Treasurer to make a partial payment of 50% of the invoice balance.

The reconciliation process is complete when all invoicing errors have been corrected and all supporting documents have been received. Then, approve the invoice for payment and forward it to the Society's Treasurer. Notify the hotel's Convention Services Manager that the invoice has been approved for payment and that the hotel may expect payment soon.

12.Cost of Meeting Report

After the hotel invoice has been paid, prepare a report for the Society's Treasurer that summarizes all costs associated with each Professional Development course, the General Session, the Board meeting, Society guests, member amenities, attrition damages, the Registry Exam, and other charges, as well as all credits to the Master Account. In this way, Society Officers and Committee Chairs can track the costs of the meeting as a whole or any part of it, particularly the cost of any Professional Development course.

The hotel's invoice cannot be used directly for this report because it is formatted differently. In order for the Cost of Meeting Report to be useful, the hotel costs must be allocated to the proper Society cost center. For example, hotel invoices frequently present all daily food, beverage and AV costs for a single room on one invoice.

However, this is not useful to the Society because there may be as many as 4 separate Professional Development courses sharing those costs on that day and they may not be sharing those costs equally.

Allocate the costs among all courses each day based on the following guidelines:

<u>For all-day c</u>ourses, allocate the cost all breaks, lunches, and AV proportionately based on the ratio of each course's attendance to the total course attendance that day. Include all course instructors in the attendance of the course they taught.

Additionally, include staff proportionately among all courses that day.

<u>For half-day courses</u>, the food, beverage, and AV cost allocations are more complex because the Society provides lunch only for students who attend both the am and pm sessions that day. Fortunately, the Society's Administrator has access to all course registration information and provides the Arrangements Chairman with the number of half-day course attendees who are eligible for lunch.

Allocate AV costs for a single room equally between the am course and the pm course. The rationale for this practice is that AV would be needed for each session regardless of the number of students in that session.

The Registry Exam is under the jurisdiction of AIHA and is administered by that organization. However, since the Exam benefits both parties, the Society has agreed to make the necessary arrangements to hold the Exam during its semi-annual meetings and AIHA has agreed to pay the direct costs of holding the Exam. The direct Exam costs, including room rental, AV, and refreshments, must be clearly identified in the Cost of Meeting Report so the Society's Treasurer may submit them to AIHA for reimbursement.

An example of the Cost of Meeting Report for a recent meeting is attached as Appendix 4.

Other Useful Information

1. Monetary Damages

Most contracts contain a number of provisions that describe monetary damages the Society would incur if it failed to comply with the contract. These provisions may include damages resulting from Cancellation, Room Attrition, Advance Reduction in Room Block, and Food and Beverage Attrition. Hotel contracts clearly identify these as "damages" not "penalties".

A. Meeting Cancellation Damages

Cancellation of a contracted meeting is the most serious event that could occur and, consequently, these damages are the most costly. In some cases, cancellation damages could well exceed \$100,000 for a single meeting. Obviously, if cancellation is necessary, it is in the Society's interests to minimize these damages and it can do so by notifying all contracted hotels of a cancellation as soon as possible. In this way, the hotel maximizes the likelihood of reselling the space.

Damages are usually based on a percentage of the Total Room Revenue (TRR). The TRR is the product of the average sleeping room rate, the total number of room nights in the Room Block, and the agreed pick up rate. The percentage is based on the date range during which the Society notifies the hotel of its intent to cancel the meeting. In this way, all notification dates in the date range result in the same damages. Earlier date ranges result in lower percentages than later date ranges. The date range becomes narrower as the meeting start date approaches.

The cancellation damage clauses in previous contracts have not been similar, even among facilities in the same hotel family. However, typical cancellation damages in one previous contract were:

Any time prior to 1 yr. before the meeting start date = 50 % of TRR;

1 yr. before meeting start date to 9 mo. before start date = 75% of TRR; 9 mo. before meeting start date to meeting start date = 100% of TRR.

The cancellation damages in another contract from the same hotel family as the above example were:

Any time prior to 1 yr. before the meeting start date = 21% of TRR

1 yr. before meeting start date to 6 mo. before start date = 43% of TRR; 6 mo. before meeting start date to 3 mo. before start date = 64% of TRR; 3 mo. before start date to meeting start date = 86% of TRR.

The Society has never cancelled a contracted meeting in its history so meeting cancellation damages have never been incurred.

B. Room Attrition Damages

The Society would incur room attrition damages if the meeting was held but its Actual Attrition SCHC: Standard Practices – January 2024

was greater than the Allowable Attrition. In such a case, the hotel would be entitled to damages equal to the difference between the Actual Attrition and the Allowable Attrition.

Damages are calculated based on the product of the average sleeping room rate and the difference between the Actual Attrition and the Allowable Attrition. For example, the following facts would incur room attrition damages as indicated:

Average Sleeping Room rate = \$200 / night Contracted

Room Block = 500 room nights

Allowable Attrition = 20% (100 room nights not used which is equivalent to 400 room nights used)

Actual number of room nights used = 350 room nights

Actual Attrition = (500 room nights – 350 room nights) = 150 room nights Room

Attrition Damages = $$200 \times (150 - 100) = $10,000$.

The Society incurred room attrition damages once in its history, Spring 2009, when an Actual Attrition Rate of 58% resulted in \$13,300 in damages.

C. Advance Reduction in Room Block

Some contracts will waive damages if the Society reduces its Room Block by more than the Attrition Rate percentage, providing it does so far in advance of the meeting.

Other contracts do not address this provision. If the Room Block is reduced closer to the meeting dates, a sliding scale of damages then applies. However, in exchange for this provision, the Society loses the Attrition Rate cushion on the new room block and becomes responsible for the entire new room block.

Damages are based on a percentage of the Total Reduced Room Revenue (TRRR). The TRRR is the product of the average sleeping room rate, the Reduction Amount, and 1/80. The Reduction Amount is number of percentage points by which the new room block falls short of the Attrition Rate percentage. The percentage is a sliding scale based on the date the Society notifies the hotel of its intention to cancel the meeting. Earlier notification dates result in a lower percentages than later dates.

The Advanced Reduction clause in one contract calls for the following damages in the event this clause is exercised:

Any time prior to 6 mo. before the meeting start date = waived; 6 mo. before start date to 3 mo. before start date = 75 % of TRRR; 3 mo. before start date to start date = 100 % of TRRR.

The Society has invoked this provision only once in its history. The notification occurred nearly 7 months prior to the Fall 2009 meeting. Consequently, damages were waived.

D. Food and Beverage Attrition

Some contracts specify a minimum food and beverage expenditure over the entire meeting. For example, the Spring 2016 contract specified a minimum of \$50,000. The Society would incur damages if actual expenditures were less than this minimum. In this case, damages are the difference between the actual food and beverage expenditures over the entire meeting and the required minimum.

In other contracts, the Society would incur food and beverage attrition damages for each event where the number of attendees was less than the Allowable Attrition number of the originally confirmed number of attendees. In such a case, the hotel would be entitled to recover damages to the extent the Allowable Attrition number was not achieved for each event.

The contract will specify the minimum catering price per person for each event. Damages are based on 40 % of the product of the minimum per person price for the event and the difference between the Allowable Attrition and the Actual Attrition of attendees. For example,

the following facts would incur food and beverage attrition damages for a buffet lunch:

Minimum lunch price = \$30 / person Original confirmed attendees = 50 people

Allowable Attrition = 10 people (equivalent to 20% Attrition Rate) Actual number of attendees = 35 people

Actual Attrition = 15 people (equivalent to 30% Attrition Rate)

Food and Beverage Attrition Damages = $0.40 \times 30 \times (15 - 10) = 60$.

If other events at the same meeting were also attended by less than Allowable Attrition numbers, similar calculations would be required for each of those events. In that case, the Society's damages would be the sum of the individual damages.

The Society incurred food and beverage attrition damages once in its history, Spring 2009, when an Actual Attrition Rate of 58 % resulted in total food and beverage attrition damages of \$4,200.

2. Financial Reserves

It is the Society's policy to maintain financial reserves that are at all times at least equal to its liabilities. This is necessary in the event the Society ceases to exist or suffers other disastrous consequences. Although the Society routinely incurs a number of small liabilities in the course of its daily operations, its greatest liabilities are meeting cancellation damages to contracted hotels. The Society has determined that financial reserves that exceed the total cancellation damages from all contracted hotels comply with its policy. Since cancellation damages increase as the meeting draws closer and new contracts are added from time to time, the potential damages change as time goes on. Consequently, these damages are calculated quarterly for all contracts that exist at the start of each quarter. The Arrangements Chair calculates the total maximum cancellation damages each quarter from all contracted hotels and submits that information to the Society's Treasurer. Cancellation damages are specified in each contract as discussed above under Meeting Cancellation Damages. The first day of each calendar quarter is a convenient baseline date for purposes of calculating cancellation damages. Apr 1 and Oct 1 are usually within days of the Spring and Fall meeting start dates, respectively, so a cancellation on that date or later would result in maximum damages for that meeting. If a Spring or Fall meeting is scheduled to start in March or September, respectively, use March 1 or September 1 as baseline dates in order to maximize potential cancellation damages.

A simple spreadsheet is useful for this calculation in which the columns are the quarterly dates and the rows are the contracted hotels. Begin with the damages associated with the first future meeting. Refer to the cancellation clause in the contract and select the date range that includes the quarterly date of interest. Record the damages associated with that quarterly date and, in a similar way, with all of the quarterly dates that occur before the meeting start date. In some cases, 2 or more baseline dates may fall within the same date range, resulting in the same damages for 2 or more baseline dates.

Repeat the process of recording the damages associated with each quarterly date for the second future meeting and as necessary for all additional future meetings. Sum the cancellation damages for each quarterly date. The sum represents the maximum damages for the Society if all future meetings were cancelled on or before that date. Typical maximum damages for 4 contracted meeting are on the order of \$200,000.

An example of a recent Cost of Cancellation Report is attached as Appendix 5.

3. Host Hotel Preview

Most hotels offer complimentary previews of the property. Typically, the hotel will offer 2 or 3 complimentary nights at the hotel. The purpose of the preview is to provide an opportunity for the Arrangements Chairperson to meet key hotel staff, tour the hotel to view the meeting rooms, sleeping rooms, and other venues, answer questions and clarify contract provisions, and coordinate meeting preparations. A preview is particularly valuable if the hotel is hosting

its first Society meeting or if the Arrangements Chairperson is unfamiliar with that hotel. Of course, the Arrangements Chairperson is under no obligation to accept the offer of a hotel preview. A preview may be offered before or after contract negotiations are finished.

There are drawbacks to accepting a hotel preview. Although the hotel stay itself is complimentary, the associated travel, meals, and entertainment costs are personal expenses for the Chairperson and are not reimbursed by the Society nor paid by the hotel. In the past, the Chairperson has combined preview visits with vacations to the host city or other outside business requirements in the vicinity.

If the offer is accepted, contact the hotel's Sales Manager to set up the preview and determine the dates of the visit. At the hotel, the Sales Manager will host the preview and arrange for staff meetings, hotel tour, and other activities. The preview itself usually lasts about an hour or so.

During the hotel visit, it may be helpful to dine at nearby restaurants in order to preview them as potential sites for the Board of Directors dinner. At this time, it would also be helpful to determine whether the selected restaurant is within easy walking distance from the hotel. If the restaurant is acceptable, obtain contact information for the restaurant's Sales Manager.

APPENDICES

- 1. Hotel Contract
- 2. Arrangements Letter
- 3. Board Dinner Contract
- 4. Cost of Meeting Report
- 5. Cost of Cancellation Report

APPENDIX 1. HOTEL CONTRACT



Austin Oowmown Convention Center 300 e.41fl Street | AustinTexas 78701

Phone;(512)236-8008 IFax: (SU) 691-9964

DESCRIPTION OF GROUP AND EVENT

The following represenu an agreement between ;Courtycird by Marriott Avstin Downtown, hef'eitfter, "Hotel" 300 E 4ir. Street, Austin, TX 7870I and Society for Chemical Hazard Communication, hereinafter, Group"and outlines specific. conditions and services to be provided.

ORGANIZATION: Society for Chemical Hazard NAME OF EVENT: Communication SCHC 2013

Spring Meeting

OFFICIAL PROGRAM OATIS: Friday, April 12, 2013 Wednesday, April 17,2013

CONTACT: Douglas Eisner

TITLE: Chair

PHONE 925-324-9955

E-Mail:

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ADDRESS.

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HOTEL CONTACT: Heather Trent
Senior Sales Manager

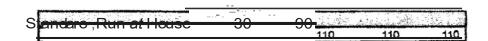
(512)691-9228

PHONE: heather.trent@whitelodging.com

E-MAIL:

GUEST RQOM CQMMITMENT

The Hotel cigrees that it will provide, and Group agrees that it will be responsible for utilizing 450 total room nights as follows:



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GROUP ROOM RATES

Based upon Group's total program requirements as outlined in this agreement, Hotel confirms the following group rates:

ε R	oom							100	Single Rate	Double	Rate •
St	andar	d,	Ru	n	of I	JO!	ise		154		154

Hotel room rates are subject to applicable state and local taxes in effect at the time of check in, currently 15%.

COMMISSION

The group room rates listed above are net non-commissionable. Group will advise its designated agency(ies) of these rates and address any resulting agency compensation issues directly with the management of the appropriate agency.

COMPLIMENTARY ROOMS

Group will be entitled to one (1) complimentary room night for every forty (40) paid room nights utilized on a cumulative basis. Complimentary guest rooms must be utilized during the Event.

BLOCK REVIEW

Hotel and Group agree to review the room and space block periodically. Hotel has agreed to afford Group the option to reduce their room block commitment by no more than 10% of the total room nights provided this request is received in writing by the Hotel no later than 90 days out from the day of arrival (December 21, 2012). Should the Group exercise this right to reduce their room block, the attrition and cancellation clauses will be based off of the revised guest room commitment. Any room block modification must be agreed upon in writing and signed by both Hotel and Group.

SPECIAL CONCESSIONS

In consideration of the total room nights and the functions identified on the Program of Events, Hotel will provide Group the following special concessions:

- 1. Complimentary meeting space based on achieving a \$20,000 F&B minimum in the banquet space as outlined in the function space agenda in this agreement.
- 2. 1 complimentary standard guest room for staff from April 12-17, 2013
- 3. 2 complimentary King Suites from April 12-17, 2013
- 5 standard guest rooms available at prevailing government per diem rate (currently \$104) with proper identificationshown at check – in, available from April 12-17, 2013.
- 5. Double Marriott Rewards points to be awarded to Marriott Rewards # 766 539 332
- 6. Complimentary wireless and wired Internet in all guest rooms
- 7. Complimentary wireless Internet in public space and meeting space.
- 8. Five (5) complimentary overnight self-parking passes from April 12-17, 2013
- 9. 12 VIP room upgrades at the group rate from April 12-17, 2013.

Initial

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MARRIOTT REWARDS PROGRAM - REWARDING EVENTS

Approximately (10) business days after the conclusion of the Event (provided that the Event is not cancelled and Group has otherwise complied with the material terms and conditions of this Agreement), the Hotel will award Double Marriott Points:

Member Name Douglas Eisner

Rewards Program Member Number 766-539-332

The number of Points to be awarded shall be determined pursuant to the Rewards Program Terms and Conditions, as in effect at the time of award. The Rewards Program Terms and Conditions are available on-line at marriottrewards.com, and may be changed at the sole discretion of the Rewards Program at any time and without notice.

The individual(s) identified above to receive Points may not be changed without such individual(s)' prior written consent. All Rewards Program Terms and Conditions apply.

ADJUSTMENTS TO CONCESSIONS

In the event of reductions in the total room nights of more than 15%, the Hotel may adjust any concessions previously offered in this Agreement, including those concessions offered on a complimentary basis, and may also adjust the Function Space in direct proportion to the reduction in the total room nights.

METHOD OF RESERVATIONS

Reservations for the Event will be made by individual attendees directly by individual call-in to 1-800-321-2211 or through an online reservation link to be provided by Hotel.

RESERVATIONS PROCEDURES

After signing contract, should Group decide to use a housing company or a third party agency, any additional fees will be added to the rate and an addendum will need to be signed at that time.

GUARANTEED RESERVATIONS

All reservations must be guaranteed with a major credit card of individual or by Group.

BILLING ARRANGEMENTS

The following billing arrangements apply: Individual to pay all charges

RESERVATION DUE DATE

Reservations by attendees must be received on or before <u>Friday, March 29, 2013</u>, (the "Reservation Due Date"). At the Reservation Due Date, Hotel will review the reservation pick up for the Event, release the unreserved rooms for general sale, and determine whether or not it can accept reservations based on a space- and rate-available basis at the Group rate after this date. Release of rooms for general sale following the Reservation Due Date does not affect Group's obligation, as discussed elsewhere in this Agreement, to utilize guest rooms.

Initial

MASTER ACCOUNT

Hotel must be notified in writing at least 30 days prior to arrival of the authorized signatories and the charges that are to be posted to the Master Account. Any cancellation or attrition fees will be billed to the Master Account.

METHOD OF PAYMENT

The method of payment of the Master Account will be established upon approval of Group's credit.

In the event that credit is not approved, Group agrees to pay an advance deposit in an amount to be determined by the Hotel in its reasonable discretion.

The outstanding balance of the Group's Master Account (exclusive of disputed charges) will be due and payable upon receipt of invoice. Group will raise any disputed charge(s) within (10) days after receipt of the invoice. The Hotel will work with Group in resolving any such disputed charges, the payment of which will be due upon receipt of invoice after resolution of the dispute. If payment of any invoice is not received within 30 days of the date on which it was due, Hotel will impose a finance charge at the rate of the lesser of 1-1/2% per month (18% annual rate) or the maximum allowed by law on the unpaid balance commencing on the invoice date.

PAYMENT BY CREDIT CARD

If Group wishes to pay any portion of its obligation by credit card, the attached credit card authorization form must be filled in prior to execution of this Agreement. The attached form must also be filled in if direct billing has not been approved and the Master Account charges will be paid by credit card or company check.

FUNCTION SPACE

Based on the requirements outlined by Group, the Hotel has reserved the function space set forth in the Function Information Agenda/Event Agenda below.

Date	Start Time	End Time	Room	Function	Setup	Agir
Sat. 4/13/13	8:00 AM	8:30 AM	Foyer A	Continental Breakfast	Set Up Only	30
Sat, 4/13/13	8:00 AM	5:00 PM	Brazos III	Meeting	Classroom	30
Sat, 4/13/13	10:00 AM	10:30 AM	Foyer A	Break	Set Up Only	30
Sat, 4/13/13	12:00 PM	1:00 PM	Brazos II	Lunch	Rounds of 10	30
Sat, 4/13/13	3:00 PM	3:30 PM	Foyer A	Break	Set Up Only	30
Sun, 4/14/13	8:00 AM	8:30 AM	Foyer A	Continental Breakfast	Set Up Only	90
Sun, 4/14/13	8:00 AM	5:00 PM	Brazos I	Meeting	Classroom	30
Sun, 4/14/13	8:00 AM	5:00 PM	Brazos II	Meeting	Classroom	30
Sun, 4/14/13	8:00 AM	5:00 PM	Brazos III	Meeting	Classroom	30
Sun, 4/14/13	10:00 AM	10:30 AM	Foyer A	Break	Set Up Only	90
Sun, 4/14/13	12:00 PM	1:00 PM	Rio Grande A	Lunch	Set Up Only	90
Sun, 4/14/13	3:00 PM	3:30 PM	Foyer A	Break	Set Up Only	90
Mon, 4/15/13	8:00 AM	8:30 AM	Foyer A	Continental Breakfast	Set Up Only	90
Mon, 4/15/13	8:00 AM	5:00 PM	Brazos I	Breakout	Classroom	30
Mon, 4/15/13	8:00 AM	5:00 PM	Brazos II	Breakout	Classroom	30
Mon, 4/15/13	8:00 AM	5:00 PM	Brazos III	Breakout	Classroom	30
Mon, 4/15/13	1:00 PM	5:00 PM	Guadalupe	Breakout	Hollow Square	25
Mon, 4/15/13	10:00 AM	10:30 AM	Foyer A	Break	Set Up Only	90
Mon, 4/15/13	12:00 PM	1:00 PM	Rio Grande A	Lunch	Rounds of 10	90
Mon, 4/15/13	3:00 PM	3:30 PM	Foyer A	Break	Set Up Only	90
Tue, 4/16/13	8:00 AM	8:30 AM	Foyer A	Continental Breakfast	Set Up Only	110
Tue, 4/16/13	8:00 AM	4:00 PM	Rio Grande Ballroom	General Session	Classroom	110
Tue, 4/16/13	10:00 AM	10:30 AM	Foyer A	Break	Set Up Only	110

Initial

Tue, 4/16/13	3:00 PM	3:30 PM	Foyer A	Break	Set Up Only	110
Tue, 4/16/13	4:00 PM	6:00 PM	Pecos	Breakout	Conference	15
Tue, 4/16/13	4:00 PM	6:00 PM	Brazos III	Breakout	Conference	15
Tue, 4/16/13	4:00 PM	6:00 PM	Board Room	Breakout	Conference	10
Tue, 4/16/13	4:00 PM	6:00 PM	Guadalupe	Breakout	Conference	15
Tue, 4/16/13	6:00 PM	8:00 PM	Brazos I & II	Reception & Posters	Flow	80
Wed, 4/17/13	8:00 AM	8:30 AM	Foyer A	Continental Breakfast	Set Up Only	110
Wed, 4/17/13	8:00 AM	12:00 PM	Rio Grande Ballroom	General Session	Classroom	110
Wed, 4/17/13	10:00 AM	10:30 AM	Foyer A	Break	Set Up Only	110

A labor fee of \$150 will be charged to the group master account for each time a meeting room set up is changed, whether that change is pre-planned or requested the day of the event. For example, if a meeting room is set for rounds in the morning; schoolroom in the afternoon; and, back to rounds for the evening, then two labor fees of \$150 would apply.

FOOD AND BEVERAGE MINIMUM

Group agrees to a \$20,000 catered food and beverage minimum (not to include tax and gratuity, currently 8.25% and 22% respectively) within the hotel banquet rooms. If Group does not meet the minimum, the Hotel will determine the difference between \$20,000 and the actualized food and beverage revenue within the hotel banquet rooms as of the last day of the conference. The amount of any shortage to the food and beverage minimum will be posted as a room rental charge to your master account.

UNATTENDED ITEMS/ADDITIONAL SECURITY

The Hotel cannot ensure the security of items left unattended in function rooms. Special arrangements may be made with the Hotel for securing a limited number of valuable items. If Group requires additional security with respect to such items or for any other reason, the Hotel will assist in making these arrangements. All security personnel to be utilized during the Event are subject to Hotel approval.

DAMAGE TO FUNCTION SPACE

Group agrees to pay for any damage to the function space that occurs while Group is using it. Group will not be responsible, however, for ordinary wear and tear or for damage that it can show was caused by persons other than Group and its attendees.

STORAGE/SHIPPING CHARGES AND PACKAGE HANDLING

Hotel will apply the following shipping and package handling charges to Group for any materials that are sent to the Courtyard by Marriott Austin Downtown and required to be stored and/or delivered to an assigned meeting rooms:

- 1. Boxes under 50fbs \$5.00 per box
- 2. Boxes over 50lbs \$10.00 per box
- 3. Poster or Tube \$5.00
- Display Case \$35.00
- 5. Pallet \$75.00
- 6. Crate \$150.00

Due to limited storage space, we will <u>not</u> accept shipments more than three (3) business days prior to the group's arrival. If you are shipping boxes for your event, they must be addressed as the following:

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COURTYARD BY MARRIOTT 300 EAST 4[™] STREET | AUSTIN, TEXAS 78701

(Put your on-site contact name here)		
(Group or Organization's Name here)		
(Date on-site contact will need package)		
(Time Of Delivery)		
(Location on-site contact would like delivery)		
Heather Trent		
TBD		

PARKING

Parking rates are as follows:

Valet Overnight:

\$27/night plus tax

Valet Daily:

\$14 inclusive

Self-Parking Overnight:

\$21/night plus tax

Self-Parking Daily:

\$6/2 hour graduated to \$21 for 8 hrs

Parking rates do not include tax (currently 8.25%) and are subject to change without notice.

ROOMS ATTRITION

Hotel is relying upon Group's use of 450 total room nights. Group agrees that a loss will be incurred by Hotel should there be a reduction greater than 20% in total room nights actually used.

Should the room nights actually used by Group be less than 80% of the total room nights (or 360 total room nights), Group agrees to pay, as liquidated damages and not as a penalty, the difference between 80% of the total room nights and Group's actual usage of rooms, multiplied by the average group room rate (\$154).

CANCELLATION

Group acknowledges that if it cancels or otherwise essentially abandons its planned use of the Room Night Commitment (a "Cancellation"), this action would constitute a breach of Group obligation to Hotel and Hotel would be harmed. Because Hotel's harm (and Group obligation to compensate Hotel for that harm) is likely to increase if there is a delay in notifying Hotel of any Cancellation, Group agrees to notify Hotel, in writing, within five (5) business days of any decision to Cancel. In addition, if a Cancellation occurs, the parties agree that:

- a) It would be difficult to determine Hotel's actual harm.
- b) The sooner Hotel receives notice of the Cancellation, the lower its actual harm is likely to be, because the probability of mitigating the harm by reselling space and functions is higher.
- c) The highest percentage amount in the chart (the "Chart") set forth below reasonably estimates Hotel's harm for a last-minute Cancellation and, through its use of a sliding scale that reduces damages for earlier Cancellations, the Chart also reasonably estimates Hotel's ability to lessen its harm by reselling Groups space and functions.

Group therefore agrees to pay Hotel, within thirty (30) days after any Cancellation, as liquidated damages and not as a penalty, the amount listed in the Chart below.

Date of Decision to Cancel	Amount of Liquidated Damages Due
From date of signing to December 31, 2011	25% of Total Room Revenue* = \$17,325
From January 1, 2012 to June 30, 2012	50% of Total Room Revenue* = \$34,650
From July 1, 2012 to December 31, 2012	75% of Total Room Revenue* = \$51,975
From January 1, 2013 to Event Date	100% of Total Room Revenue and 100% of Catering Revenue* = \$89,300

^{* &}quot;Total Room Revenue" is the dollar amount equal to the number of room nights in the Room Night Commitment (450) multiplied by Group average room rate (\$154). Catering Revenue is equal to the \$20,000 F&B minimum in this Agreement.

Provided that Group timely notifies Hotel of the Cancellation and timely pays the above liquidated damages, Hotel agrees not to seek additional damages from Society for Chemical Hazard Communication relating to the Cancellation.

COMPLIANCE WITH LAW

This Agreement is subject to all applicable federal, state, and local laws, including health and safety codes, alcoholic beverage control laws, disability laws, federal anti-terrorism laws and regulations, and the like. Hotel and Group agree to cooperate with each other to ensure compliance with such laws.

CHANGES, ADDITIONS, STIPULATIONS, OR LINING OUT

Any Changes, additions, stipulations or deletions including corrective lining out by either Hotel or Group will not be considered agreed to or binding on the other unless such modifications have been initialed or otherwise approved in writing by the other.

LITIGATION EXPENSES

The parties agree that, in the event litigation relating to this Agreement is filed by either party, the non-prevailing party in such litigation will pay the prevailing party's costs resulting from the litigation, including reasonable attorneys' fees.

FORCE MAJEURE

The performance of this Contract is subject to acts of God, war, government authority, disaster, strikes (except those involving the hotel's employees or agents), civil disorder, curtailment of transportation facilities, threats, acts of terrorism, similar acts, or any other cause beyond the parties' control that make it illegal or impossible to perform their obligations under this agreement. Either party may cancel the agreement for any one or more of such reasons stipulated above upon written notice to the other.

GROUP INSURANCE AND INDEMNIFICATION

Courtyard by Marriott - Austin Downtown agrees to carry and maintain and provide evidence of liability and other insurance in amounts sufficient to provide coverage against any claims arising from any activities arising out of or resulting from the respective obligations pursuant to this contract. Group's insurance policy shall name Courtyard by Marriott - Austin Downtown as an additional insured. Damage to the Courtyard by Marriott - Austin Downtown premises by the Group or appointed contractors will be the Group's responsibility. Group will accept full responsibility for any damages resulting from any action or omission of their individual attendees in conjunction with organized group activities. Courtyard by

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Marriott - Austin Downtown is not responsible for any loss or damage no matter how caused, to any samples, properties, or personal effects brought into the Hotel, and/or for the loss of equipment, exhibits or other materials left in meeting rooms.

Courtyard by Marriott - Austin Downtown shall indemnify, defend and hold harmless the Group and its officers, directors, partners, agents, members and employees from and against any and all demands, claims, damages to persons or property, losses and liabilities, including reasonable attorney's fees (collectively "Claims") arising out of or caused by the Hotel's negligence in connection with the provision of services or the use of the Hotel facilities, except to the extent and percentage attributable to the Group's or its members', agents', employees', or Exhibitors' negligence. Courtyard by Marriott - Austin Downtown shall not have waived or be deemed to have waived, by reason of this paragraph, any defense that it may have with respect to such claims.

The Group shall indemnify, defend and hold harmless the Hotel and its officers, directors, partners, agents, members and employees from and against any and all demands, claims, damages to persons or property, losses and liabilities, including reasonable attorney's fees (collectively "Claims") arising out of or caused by the Group's negligence and/or its members', agents', employees', independent contractors' or Exhibitors' negligence in connection with the use of the Hotel facilities, except to the extent and percentage attributable to the Hotel's negligence. The Group shall not have waived or be deemed to have waived, by reason of this paragraph, any defense that it may have with respect to such claims.

LIQUOR LICENSE

Group understands that Hotel's liquor license requires that beverages only be dispensed by Hotel employees or bartenders. Alcoholic beverage service may be denied to those guests who appear to be intoxicated or are under age.

PERFORMANCE LICENSES

Group will be solely responsible for obtaining any necessary licenses or permission to perform, broadcast, transmit, or display any copyrighted works (including without limitation, music, audio, or video recordings, art, etc.) that Society for Chemical Hazard Communication may use or request to be used at the Hotel.

ACCEPTANCE

SIGNATURES

Prior to execution by both parties, this document represents an offer by the Hotel. Unless the Hotel otherwise notifies Group at any time prior to Group's execution of this document, the outlined format and dates will be held by the Hotel on a first-option basis until <u>Friday, July 15, 2011</u>. If Hotel notifies Group of another offer, Group will have 72 hours to either sign this agreement or release the dates. Upon receipt by Hotel of a fully executed version of this Agreement prior to <u>Friday, July 15, 2011</u>, or upon Hotel's acceptance of a fully executed version of this Agreement after such date, it will be placed on a definite basis and will be binding between Hotel and Group.

Hotel and Society for Chemical Hazard Communication have agreed to and have executed this Agreement by their authorized representatives as of the dates indicated below.

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	Asserted City on the
Title: (Print)	ARRANGEMENTS CHAIRMAN
Signature:	Striglar Ejioner
Date:	
Marriott Rewards Number:	766-539-332
Approved and authorized by Hot	tel:
Name:	Heather Trent
Title:	Senior Sales Manager
Signature:	Heather next
Date:	7/11/2011

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CORMICK&SCHMICKS SEAFOOD RESTAURANT

Arlington - Crystal City McCormick & Schmick's Seafood Restaurant 2010 Crystal Drive Arlington, VA 22202 (703) 413-6400 (877) 406-5981

E-mail: mscccsm@ldry.com

Contact: Mr. Doug Eisner Mailing Address: SCHC BOARD OF DIRECTORS

P.O BOX 1392

ANNANDALE, VIRGINIA 22003

E-mail: eisner.d@sbcglobal.net

Dayeme Phone: (925) 324-9955

Fax Number:

On-Site Contact: Doug Eisner

EVENT CONTRACT: 76-1287

Site: Arlington - Crystal City

Salesperson: Karina Defreitas

Event Date: Wednesday, September 25, 2013

Event Name: SCHC BOARD OF DIRECTORS

Day/Date	Start/End Time	Location	Function	Attendance
Wed, 9/25/13	6:00PM-9:30PM	Private Room	Dinner	30

This Agreement serves as confirmation of your upcoming event outlined above. Please take a moment to review the following information:

FOOD AND BEVERAGE MINIMUM: \$1,600.00 plus prevailing gratuity, banquet fee and tax.

TIMELINE Contract / Booking Date: Signed Contract Due:

Menu Selection Completed by: Total Balance Due:

Guaranteed Aitendance Due: Event Date:

Tuesday, August 20, 2013 Tuesday, September 3, 2013 Sunday, September 15, 2013

<None>

Wednesday, September 25, 2013

POLICIES:

1. MENU SELECTION & EVENT DETAILS:

To ensure proper planning and execution, McCormick & Schmick's Seafood Restaurant (hereinafter "Caterer") asks that the menu selection and all details be finalized ten (10) days prior to your event.

2. CREDIT CARD AUTHORIZATION & AGREEMENT:

In order to confirm your reservation, the credit card authorization section of this Agreement must be completed and signed. Please return the signed Catering Agreement by Tuesday, September 3, 2013 in order to confirm your reservation.

SCHC SOARD OF DIRECTORS - 9/25/2013 (Page 1 of 3) Event Number: 76-1287 Site: Arlington - Crystal City

Printed: 8/20/2013

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Society for Chemical Hazard Communication P.O. Box 1392

Annandale, VA 22003-9392

Telephone: 703/658-9246 Fax: 703/658-9247

APPENDIX 3. ARRANGEMENTS LETTER

Via email

Mr. Lucas Pierce March 20, 2013
Senior Event Manager

Courtyard by Marriott Austin Downtown 300 E. Fourth St

Austin, TX 78701

Re: Society for Chemical Hazard Communication Meeting

April 13 – 17, 2013

Dear Lucas:

Here are some arrangement details for our forthcoming meeting. If revisions are necessary, I will submit them in writing promptly.

I. ROOM SETUPS AND AV AIDS

1. General

For all seating arrangements, please do not crowd the number of people at each table. Fewer places and more tables are preferable and 2 people per table would be first prize.

2. AV Aids

Please include the following standard AV aids in each meeting room below. Exceptions to these requirements will be noted when applicable.

Draped head table with 2 chairs; Lectern;

10 ft. viewing screen; Electrical power strip near speaker's

table.

Please announce both the title and room number on your in-house message screen.

3. Saturday, April 13

A. Registration, 7:00 am

Please provide 2 x 6 ft. draped tables with 2 chairs. Set up the Registration tables outside the Training Seminar room.

AV aids include house phone and 1 easel stand.

B. All Day Training Seminar (1), 7:00 am – 5:00 pm

1) Seminar title: "Globally Harmonized System (GHS)" Please set this room by 7:00 am.

Set in classroom style for 60 people.

This seminar continues on Sunday so please set in the same room each day.

Standard AV except add a table for a projector / laptop, a lapel microphone for the speaker and delete the lectern.

- 4. Sunday, April 14
- A. Registration, 7:00 am Set up as described above.
- B. All Day Training Seminars (3). 7:00 am 5:00 pm
- 1) Seminar title: "Globally Harmonized System (GHS)" Please set this room by 7:00 am. This is the continuation seminar from Saturday.

Set in classroom style for 60 people. AV as noted on Saturday above.

2) Seminar title: "HazCom for Workplace Chemicals." This seminar continues on Monday so please set in the same room each day.

Set in classroom style for 60 people. Standard AV.

 Seminar title: "Industrial Hygiene and Safety". Set in classroom style for 15 people.

Standard AV and add an LCD projector with table and a lapel microphone. Also, add a 30 ft. computer to projector cable.

5. Monday, April 15

A. Registration, 7:00 am As above.

A. Full Day Training Seminars (2), 8:00 am - 5:00 pm.

1) Seminar title: "HazCom for Workplace Chemicals." This is the continuation seminar from Sunday.

Set in classroom style for 60 people. AV as noted on Sunday above.

2) Seminar title: "Overview of EH&S" Set in classroom style for 30 people.

Standard AV.

B. Half Day Training Seminars (2)

1) Seminar title: "Advanced Topics – Immunotoxicology" Time: 8:00 am – 12:00 noon Set in classroom style for 25 people.

Please set this seminar in the same room that the "G/M/C" seminar will use in the PM. Standard AV except delete the lectern.

If available, please include an easy chair or rocking chair in the back of the room. Place a sign on the chair "Reserved for Skoglund Only"

2) Seminar Title: "Advanced Topics – Genotoxicity, Mutagenicity, and Carcinogenicity"

Time: 1:00 pm - 5:00 pm

Set in classroom style for 30 people.

Standard AV and add an LCD projector with table and a lapel microphone. Also, include a 30 foot computer to projector cable.

C. Board of Directors meeting, 12:00 noon – 5:00 pm

Set in open square style for 25 people with additional perimeter seating for 5 people. No AV requirements.

6. Tuesday, April 16

A. Registration, 7:30 am as above.

Please put the Registration tables outside the General Session room.

Please set a separate 3 ft. x 6 ft. skirted table with 2 chairs near the Registration tables.

B. General Session, 8:00 am – 4:00 pm

Set in classroom style for 200 people with a head table and chairs for 4 people and a podium on a raised platform. Include a handrail on the stairs to the raised platform. Set the platform so its stairs are near the doors to the General Session room.

AV aids include a 12 foot viewing screen, an LCD projector and stand, a podium microphone, a hand held head table microphone, 2 lapel microphones, and an audience microphone. Please have extra chairs available for overflow seating in the rear of the room.

C. President's Lunch, 12:00 noon – 1:00 pm Set in rounds of 10 for 80 people.

(This is a much larger turnout than I expected when the contract was negotiated. If you have no room available that is large enough for this number of attendees, we can put this luncheon in the General

Session room.)

<u>D. Breakout rooms (4), 4:00 pm – 6:00 pm</u> Conference style for 10 people each.

The breakout rooms will be used by the following committees:

Professional Development HazCom Resources Program Outreach/Communications Please identify the committee name on the assigned

room.

No AV aids are necessary in these breakout rooms. <u>E. Poster Session/Reception</u>, 5:45 pm – 8:00 pm

Please set lounge style for 160 people. Arrange poster boards/stands, size 4 ft. × 6 ft. or 4 ft. × 8 ft., in the center of the room and bars/serving stations as necessary around the room's perimeter.

7. Wednesday, April 17

A. Registration, 7:30 am – 12:00 noon As above.

- B. General Session, 8:00 am 12:00 noon As above.
 - C. Registry Examination, 12:00 noon 5:00 pm

Set room in classroom style for 20 people. Include a draped head table and chair with electrical connection.

Place electrical plugs near each table position.

II. REFRESHMENTS

1. General

In all cases with more than one scheduled AM or PM break, please refresh the break stations as necessary.

Serve all breaks outside the seminar or General Session rooms with the exception of the break for the Board of Directors meeting which should be served inside the meeting room.

2. Saturday, April 13 All Day Seminar (1).

Please serve the Corporate Package # 1 for 60 people: Continental Breakfast "Congress", served at 7:30 am;

AM Break "Wateloo Beverage Break" served at 10:00 am; Luncheon buffet "Carving Board" served at 12:00 noon; PM Break "Bake Shop" served at 2:30 pm;

Set the tables in rounds of 8.

3. Sunday, April 14

Training Seminars, All Day (3).

Continental breakfast "Brazos" for 130 people served at 7:30;

AM break "Round Rock" served at 9:10 am, 9:30 am, 10:35 am,

and 11:00 am:

Luncheon buffet "Fajita Fiesta" served at 12:00 noon.

PM break "Fiesta" served at 2:05 pm, 2:10 pm, 2and 3:35

pm; Set tables in rounds of 8.

4. Monday, April 15

Training Seminar Full Day, (1) and Half Day (4)

Continental breakfast "Brazos" for 100 people served at 7:30 am; AM break "Pick-me-Up" for 100 people served at 9:10 am, 9:30 am, 10:35 am, and 10:40 am;

Luncheon buffet "BBQ" for 100 people served at 12:00 noon. Set tables in rounds of 8.

PM break "Bake Shop" for 100 people served at 2:10 pm, 2:20 pm, 3:30 pm, and 3:35 pm.

Board of Directors meeting, 12:00 noon – 5:00 pm

PM break "Half Day Waterloo" and include Ice Cream Bars served at 1:00 pm for 25 people inside the meeting room.

5. Tuesday, April 16 General Session

Continental breakfast "Brazos" for 200 people served at 7:30 am; AM break "Pick-me-Up" for 200 people served at 10:15.

President's Lunch

Boxed Lunch for 80 people served at 12:00 noon in the following quantities: 60 Roast Turkey; 20

Ham/Swiss;

PM break 'Bake Shop" for 200 people served at 3:00 pm. <u>Poster Session/Reception</u> Please provide the following for 160 people at 5:45 pm:

No host reception for 2 hr. offering Premium brands and including appropriate bartenders and cashiers.

International Cheese Display: Jumbo Shrimp Shooters; Pulled Pork Sliders;

Crab and Artichoke Stuffed Mushrooms.

6. Wednesday, April 17

General Session

Continental breakfast "Brazos" for 190 people served at 7:30 am: AM break "Mid-Morning Refresh" served for 190 people at 10:30 am.

Registry Examination

PM break "Half-Day Waterloo" for 10 people served at 12:00 noon.

III. OTHER ISSUES

1. VIP Rooms

Please upgrade these individuals to the 12 VIP upgrades pursuant to our contract: Pamela Kreis; Robert Skoglund; Angela Rath; Paul Brigandi; Michele Sullivan; Mark Cohen; Darlene Susa-Anderson; Suzanne Matuszewski; Sharon Breyer; Ann Thompson; Bernadette Lindquist; Gary Wilkinson.

2. Value of Complimentary Rooms

Please credit our Master Account for the value of all earned 1/40 complimentary rooms.

3. Staff Room

Please assign the complimentary standard guest room pursuant to our contract to Lori Chaplin, Administrator.

4. Complimentary King Suites

Please assign the 2 complimentary King Suites pursuant to our contract to David Peters and myself.

5. Complimentary Parking Passes

Please give the 5 complimentary valet parking passes in our contract to Lori Chaplin when she checks in. Lori will distribute to appropriate VIPs when they arrive.

8. Signature Authorization

The following individuals are authorized to sign for charges to our Master

Account: Myself Lori Chaplin David Peters Pamela Kreis

9. Government Rooms

The following members are government employees. If they attend the meeting, please assign them government per diem rates pursuant to our contract.

Amy Breedlove; Mary Dominiak; Amy Rispin; Jennifer Silk

10. Marriott Points

Please credit the double Marriott Points per our contract to me on Rewards # 766-539-332.

11. Master Account

Lori Chaplin or I will advise later the names of certain Society guests whose room and tax only SCHC: Standard Practices – January 2024

may be assigned to our Master Account.

Donglar Eisener

Feel free to give me a call if you have any questions.

Sincerely,

Douglas Eisner

Arrangements Chairperson,

SCHC Cc: Angela Rath

APPENDIX 4. COST OF MEETING REPORT

Event	Breaks	Lunch	AV	Rooms	Total
Professional Development Sat, Apr 13					
a. GHS 2. Sun, Apr 14	6609.85	included	466.19		7076.04
a. GHS	4350.74	2873.13	466.19		7690.06
b. HazCom	3670.93	2424.2	553.29		6648.42
c. Industrial Hygiene/Safety 3. Mon, Apr 15	1427.58	942.74	538.83		2909.15
a. HazCom	4030.29	2446.97	553.29		7030.55
b. EH&S	2462.95	1495.36	538.83		4497.14
c. Immunotox (AM)	820.98	498.45	269.41		1588.84
d. C/M/G (PM)	820.98	498.45	269.42		1588.85
Prof Dev Subtotal	24194.3	11179.3	3655.45		39029.05
II. General Session					
 Sat, Apr 13 a. Registration/Storage 			338.02		338.02
Mon, Apr 15 a. Board Meeting	643.82		79.24		723.06
3. Tue, Apr 16					
a. General Session	14791.27		2395.59		17186.86
b. President's Lunch		2007.39			2007.39
c. Reception/Poster Session 4. Wed, Apr 17	8716.29		367.87		9084.16
a. General Session	6182.63	239	5.59	8	578.22
Gen'l Session Subtotal	30334.01 37917.71	2007.39	5576.31		
IV. Society Guests	(At \$177.1	per night)			
1. A Grimaldi (1 night)				177.1	
2. A Thompson (2 nights)				354.2	
3. R Skoglund (2 nights)				354.2	
4. S Strand (2 nights)				354.2	
5. E Sierra-Rodriguez (2 nights)				354.2	
6. H Carpenter (3 nights)				531.3	
Society Guests Subtotal				2	2125.2

V. Debit Subtotal		79071.96
VI. Credits 1. Complimentary rooms	(10 comp rooms at 1 comp/ 40 paid and \$177.1/room)	<1771.00>
Credit Subtotal		<1771.00>
VII. Total		77300.96

APPENDIX 5. CANCELLATION COSTS

Cancellation Date	1-Apr-12	1-Jul-12 1-0	Oct-12	1-Jan-13	1-Apr-13	1-Jul-13
	58320	0	0			
Spring 2012 Nashville DoubleTree						
	57996	77328	0			
Fall 2012						
Crystal Gateway Marriott						
	34650	51975	51975	89300	89300	
Spring 2013						
Austin Marriott Courtyard						
	0	0	19872	39774	59616	79488
Fall 2013						
Crystal Gateway Marriott						

Total 129303 71847 129074 148916 150966 79488

Executive Committee (Prepared April 2016)

Role/Responsibilities

The Executive Committee is composed of the current Past President, President, Vice President, Secretary/Treasurer and Board Chair. This ad hoc Committee convenes at the direction of the Board in order to address a specific issue.

Standard Practices	Time Frame
Meet as a group to address the specific request. Make a recommendation to the Board concerning issue resolution.	As required.
Two Board Members including the President or other officer, if available, meet to approve an emergency expenditure.	As required.

Exhibit Committee (Last reviewed July 2021)

Role/Responsibilities

Prepare an Exhibit show each year to allow interaction with commercial product/service providers to help meeting registrants meet their hazard communication needs.

Standard Practices	Time Frame
Participate in biannual Board meetings.	Approximately every six months.
Keep Board informed of meetings and activities.	Written report to Board Liaison 2 weeks prior to biannual Board meetings.
Review the committee's web page and content for accuracy and timeliness. Provide current membership, documents, other information and updates for the website to the Administrator.	As necessary, but at least once a month.
Assign a committee member as liaison for the committee's web page.	As necessary.
Provide list of Exhibitors and other pertinent information to the Administrator to post the information on the SCHC website.	As necessary, but at least once 90 days before each Annual Meeting.
Schedule committee meetings as needed to monitor activities.	Prior to Annual Meetings and as necessary.
Provide information exchange to general membership through Program Committee.	As requested by Program Committee.
Prepare contract for exhibitors with cover invitation letter.	Distribute at least six months in advance of Annual Meeting, with follow-up after one month.
Monitor database of potential exhibitors and keep up to date with new companies.	On-going.
Assure that only registered attendees are permitted to attend the exhibit.	At the Annual Meeting.
Assure that paid exhibitors for the Annual Meeting be listed on the SCHC website with a link to their website for 45 days prior to and 20 days after the first day of the Annual Meeting. (Approved 4/2/01 Board Meeting).	Before and after the Annual Meeting.
Review the Standard Practices at least annually and as requested by the Board, make needed changes and provide update to the Vice President.	As necessary but at least once a year.

Standard Practices	Time Frame
Maintain records of committee meetings, i.e., minutes, list of members, final work products, etc. Provide these records to the new Chair as soon as possible when there is a change in leadership.	On-going.

Heritage Committee (Reviewed July 2021)

Role/Responsibilities

The Heritage Committee serves as a repository of the Society historical information (e.g., prior events, evolution of activities).

Standard Practices	Time Frame
Participate in biannual Board meetings.	Approximately every six months.
Keep Board informed of meetings and activities.	Written report to Board Liaison 2 weeks prior to biannual Board meetings.
Review the committee's web page and content for accuracy and timeliness. Provide current membership, documents, other information and updates for the website to the Administrator.	As necessary.

Member Engagement Committee (Last reviewed August 2023)

Role/Responsibilities

The Committee is responsible for providing members with opportunities for engagement with the organization. This is broken down into five subcommittees for membership and awards, outreach and marketing, newsletter, web, and social media. This Committee is responsible for managing the various sub-committees at a high level as well as appointing chairs for the subcommittees.

Standard Practices	Time Frame
Participate in biannual Board meetings.	Approximately every six months.
Keep Board informed of meetings and activities.	Written report to Board Liaison 2 weeks prior to biannual Board meetings.
Assign a committee member as liaison for the committee's web page.	As necessary.
Review the committee's web page and content for accuracy and timeliness. Provide current membership, documents, other information and updates for the website to the Administrator.	As necessary, but at least once a month.
Appoint chairs for subcommittees.	When a vacancy occurs.
Coordinate work between various subcommittees.	Ongoing.
Plan and host up to 11 online SCHC Member Forums a year	Monthly
Create and maintain Web forum guidelines section of Standard Practices	As necessary

Membership and Awards Subcommittee (Last reviewed June 2023)

Role/Responsibilities

The Subcommittee will work with other committees and the Board of Directors to solicit and maintain membership in SCHC, as well as secure the appropriate awards for the recipients of all standardized awards including the outgoing President recognition.

Standard Practices	Time Frame	
Assist SCHC Administrator with providing interested people with information on SCHC membership. Provide membership information and application forms.	On-going.	
Assist the Administrator with registrations and hospitality at the meetings.	During Annual Meeting.	
Provide information regarding meeting location attractions, activities, cultural events, etc.	Prior to and during the Annual Meeting.	
Welcome and introduce new members at the Annual Meeting.	During Annual Meeting.	
Arrange and host Networking dinners on PDC days associated with the Annual Meetings.	Prior to and during the Annual Meeting.	
Provide attendees with information for lunches during the Annual Meeting.	Prior to and during the Annual Meeting.	
Award Nominations	Monthly as needed.	
Accept and review all nominations when submitted with appropriate form or for nomination received without the form, redirect nominator to the form		
Screen for previous nominations and winning of the award.		
Award Reporting	Two months before the Annual Meeting.	
Report on all nominations received for all awards in the Board report prior to the biannual Board meeting and at other times at the request of the Board.		
Submit all winner names to the Administrator for posting to the SCHC website.		
Awards/Gifts	Prior to the Annual Meeting.	
Work with Administrator to secure plaques, gift certificates, certificates or other award items as necessary for all authorized awards as listed in awards information.		

Standard Practices	Time Frame	
Outgoing President's Recognition	Every 2 years when the President's	
Plaque or clock is purchased through the Administrator	term ends (April 1).	
Inscription:		
Outgoing President's name		
Phrase: In recognition of outstanding leadership and dedicated service as president 20xx – 20xx		
Society for Chemical Hazard Communication		
Update list of past award winners pdf	After the meeting	
Administrator updates pdf with Date Recipient and Award information and posts to the website. For Outstanding volunteer awards the committee will be included with the award.		
Jennifer Silk Memorial Lifetime Achievement Award	July	
Receive submissions and review to determine if each nominee is qualified. Send qualified nominees to the Board for review at the July Board meeting.		
SCHC Outstanding Service Award	July/August	
Review nominations, select winner and notify Board of Award winners.		
Outstanding Volunteer Recognition Award	July/August.	
Review nominations, select winners and notify Board of Award winners.		
Prepare request for nominations for all authorized awards. Indicate criteria for awards and request that nominations should include a brief description of the nominee and the reasons for the nominations.	Ongoing.	

Awards Information:

Award Budget and Approvals			
Award Name	Budget	Board Approval	# given
Jennifer Silk Memorial Lifetime Achievement	\$250 (plaque and \$100 gift certificate)	Yes	1
Given by Nominator or President			
SCHC Outstanding Service	\$230 (plaque and	No	1
Given by Nominator or President or Committee Chair	\$80 gift certificate)		
Outstanding Volunteer Recognition	Certificate cost and	No	Up to 1 per
Given by the Chair of the Committee submitting the nomination.	\$20 gift certificate		active committee

Current Authorized Awards - Qualifications, Eligibility & Nominations

Jennifer Silk Memorial Lifetime Achievement Award

This award recognizes individuals who have made significant contributions to the field of hazard communication or to the Society over an extended period of time.

Qualifications:

Recipients of the award must have achieved one or more specific accomplishments that collectively meet at least one of the following criteria:

- Exceptional performance in the field of hazard communication
- Lasting impact on the practice of hazard communication
- Broad benefits to hazard communication professionals or users of hazard communication information

Eligibility:

- Current Board Members and SCHC Leadership are not eligible for this award.
- Nominees need not be members of SCHC.

Nominations:

Nomination form is available to all SCHC members

Nomination forms can be sent to Membership@schc.org

Nominations are submitted to Membership and Awards Subcommittee for review and qualifying nominations are sent to the Board for review and approval.

There is no deadline for submitting a nomination. Qualified nominations received up until June 30th of the meeting year will be considered. Qualifying submissions received will be sent to Board for final approval in Jully. Award given at the Annual Meeting.

Award: A plaque and gift certificate for \$100 and automatic Distinguished Member status.

SCHC Outstanding Service

This award recognizes individuals who have contributed outstanding services to SCHC beyond their function as committee member or chair.

Qualifications:

Their accomplishments may be either:

- One or more major contributions to SCHC over a relatively short period of time, or
- Service over a long period of time that demonstrates true commitment to SCHC.

Eligibility:

- Member Engagement Committee Chair is ineligible for this award.
- Nominees must be members of SCHC.

Nominations:

Nomination form is available to all SCHC members

Nomination forms can be sent to Membership@schc.org

Nominations are submitted to Membership and Awards Subcommittee for review and final approval.

There is no deadline for submitting a nomination. Nominations received up until July 31st of the meeting year will be considered. Award given at the Annual Meeting.

Award: A plaque and gift certificate for \$80.

Outstanding Volunteer Recognition

This award recognizes individuals who have contributed outstanding services to SCHC.

Qualifications:

Their accomplishments may be either:

- A single big project that was executed by the individual
- Extended service above or beyond for the year

Eligibility:

- Committee Chairs, Board Members, and SCHC Leadership are not eligible for this award.
- Nominees must be members of SCHC.

Nominations:

Nomination form is available to all SCHC members. (Board Members or Committee chairs may nominate a committee volunteer by emailing Member Engagement directly).

Nomination forms can be sent to Membership@schc.org

Nominations are submitted to Membership and Awards Subcommittee for review and final approval.

There is no deadline for submitting a nomination. Nominations received up until July 31st of the meeting year will be considered. Award given at the Annual Meeting.

Award: Certificate and \$20 gift certificate.

Social Media SubCommittee (Last reviewed December 2020)

Role/Responsibilities

Establish and maintain pages on the following social media services: Facebook, LinkedIn, and Twitter.

Standard Practices	Time Frame
Schedule subcommittee meetings as needed for information exchange and project activities.	Monthly.
Review the Standard Practices at least annually and as requested by the Board, make needed changes and provide update to the Vice President.	As necessary but at least once a year.
The Chair should maintain records of Subcommittee meetings, i.e., minutes, list of members, final work products, etc. Provide these records to the new Chair as soon as possible when there is a change in leadership. Provide these records to the Member Engagement Chair monthly.	On-going.
Maintain registration of Facebook, LinkedIn, and Twitter pages to an SCHC-owned e-mail account at SocialMedia@schc.org	On-going.
Posts by the Social Media Subcommittee: SCHC-owned social media pages will be used by the Social Media Subcommittee to promote the following: official SCHC events and programs, news and programs from governmental organizations, news and programs from approved professional organizations, or Subcommittee-reviewed free internet resources. Other information or news resources that would be of interest to our members would also be posted when appropriate. Final approval about any questionable material made by the Subcommittee Chair with input by Subcommittee Members. If a post seems questionable, it will not be posted. We will err on the side of not posting something if it seems questionable.	On-going.
Photos from meetings will be included on the Facebook page. Anyone who requests removal of a picture from the meeting including them will have the photo removed.	

Standard Practices	Time Frame
Posts by others: All posts made by non-Social Media Subcommittee members will be subject to moderation by Social Media Subcommittee members. Final approval about any questionable material will be made by the Subcommittee Chair with input by Subcommittee members. All inappropriate posts will be flagged and removed. We will err on the side of removing a post if it seems questionable.	On-going.
Posts by Vendors: Commercial vendors and SCHC exhibitors may post on SCHC-owned social media pages to communicate with members only after moderation and permission from the Social Media Subcommittee. All such posts will be in accordance with the SCHC anti-trust guidelines. SCHC exhibitor posting will be identified as such and be posted when in conjunction with an SCHC event. Posts that are purely advertising for anything other than SCHC will not be allowed on SCHC-owned social media pages.	On-going.
Special case: If a vendor would like to use an SCHC-owned social media page to request feedback from SCHC members regarding paid products or services, an SCHC Social Media Subcommittee member will ask the question given by the requestor and direct respondents to contact the vendor via private communication (e.g., email address) outside of SCHC moderation.	
Moderation of SCHC-Owned Social Media Pages Moderation of pages will be done by Social Media Subcommittee members. Each Subcommittee member will select a page to help monitor. Questions will be brought to the Social Media Subcommittee by email or at regular monthly teleconferences. Anything urgent will be brought to the attention of the SCHC Social Media Subcommittee Chair and the SCHC Member Engagement Chair by email immediately. Anything requiring a response from the Board will be brought to the Board by the Member Engagement Committee Board Liaison.	On-going.
Any posts flagged for moderation by a Social Media Subcommittee member that need to be addressed with the individual posting will be brought to the attention of the Social Media Subcommittee Chair and the Member Engagement Committee Chair. The chairs will use the SCHC-owned Social Media Committee email account to correspond with the individual posting to resolve the issues.	

Standard Practices	Time Frame
Misuse of SCHC-Owned Social Media Pages	On-going.
No offensive or derogatory language or harassment will be allowed. Any attempt to post something offensive, derogatory, or harassing will result in the individual being blocked immediately.	
Off-topic posts will not be allowed on our social media pages. We reserve the right to delete or refuse to post any communication.	
If members or non-members attempt to abuse the social media platforms of SCHC, that individual can be blocked and if that individual is a member of the Society, they may face disciplinary action by the Board, up to and including having their membership revoked.	
Use of Social Media During Meetings	On-going.
The Social Media Subcommittee will work with the Member Engagement, Program, and Arrangements Committees to be as useful as possible during the meetings. This will include information about the location of meetings, location of member dinners, curating questions for the Q&A sessions, and any other plans that the Social Media Subcommittee can plan and implement.	

Web Subcommittee (Last reviewed December 2020)

Role/Responsibilities

Maintain the SCHC web site. Solicit content from standing committees and post content in accordance with web content guidelines developed by committee and approved by the Board.

Standard Practices	Time Frame
Schedule committee meetings to review both technology for and content of the SCHC website.	Monthly.
Assist standing committees with their web pages. Provide standard templates for developing content. Convert received content to internet compatible formats.	As necessary.
Review and update web content for Member Engagement Committee and Subcommittees.	As necessary.
Publish guidelines for the content of committee web pages.	As necessary.
Maintain the registration of the SCHC domain name schc.org.	As necessary.
Make modifications to web site structure and functionality as approved by the Board.	As necessary.
Post content on the SCHC web site as necessary.	Continuing.
Review the Standard Practices at least annually and as requested by the Board, make needed changes and provide update to the Vice President.	As necessary but at least once a year.
The Chair should maintain records of committee meetings, i.e., minutes, list of members, final work products, etc. Provide these records to the new Chair as soon as possible when there is a change in leadership. Provide these records to the Member Engagement Chair monthly.	On-going.

Outreach and Marketing Subcommittee (Last reviewed April 2016)

Role/Responsibilities:

Develop and implement initiatives for promoting SCHC to: SCHC members, the public, employers of potential SCHC members, students, and professionals involved with hazard communications, and other membership organizations that may be potential partners or supporters of SCHC. Prepare, solicit, edit, post on the committee website a newsletter on subjects related to Hazard Communication and the Society membership.

Standard Practices	Time Frame
The Chair should maintain records of committee meetings, i.e., minutes, list of members, final work products, etc. Provide these records to the new chair as soon as possible when there is a change in leadership.	On-going.
The Chair submits a written report of the committee's plans and accomplishments to the Board as part of the Member Engagement Report.	Submitted two weeks prior to the biannual Board meetings.
Review the Standard Practices at least annually (May) and as requested by the Board, make needed changes and provide update to the Vice President.	As necessary but at least once a year.
The Committee Chair schedules committee meetings as needed.	Monthly and during the Annual Meeting.
References to SCHC-OSHA Alliance used by any speaker through the Speaker Bureau need to be relayed by e-mail to the Vice President in order to advise OSHA of our efforts.	As needed.
Create a FAQ document for Speakers Bureau speakers and post on the SCHC website.	On-going.
Maintain list of volunteers for GHS speaker's bureau and solicit new volunteers when possible.	On-going.
Receive ideas from the board relating to future projects and determine if said projects work within the functions of our group.	Committee Chairs with Committee member input.

Newsletter Subcommittee (Last reviewed December 2020)

Role/Responsibilities

Create the monthly SCHC newsletter. Solicit content from members of the organization and outside sources to provide to membership monthly (except August and either November or December.)

Standard Practices	Time Frame
The Newsletter will be edited by Subcommittee members prior to distribution. Newsletters go to the entire mailing list and are available for public viewing on the website.	Once monthly, prior to Newsletter release.
Newsletter contributors to arrange for articles to be written and/or submitted to Newsletter publisher (AMM). Brief summaries of SCHC meetings/business activities, committee activities, and information on activities in meeting cities will be included where applicable.	On-going, monthly.
Publisher provided draft of Newsletter will be issued to Committee members for review prior to publication. At least 2 reviewers must approve before distribution.	Newsletter will be submitted for review prior to distribution.
Articles will be provided to Newsletter publisher as outlined in the Newsletter Subcommittee Guidelines document.	Articles may be submitted to the publisher until the 15 th of each month.
Newsletter is distributed as an email notification and is available on the SCHC website.	Once monthly.

Nominating Committee (Last reviewed February 2021)

Role/Responsibilities

To prepare a Candidate slate of Officers and/or Board Members of the Society for the membership. In the spring of every even year (2018, 2020, etc.) three Officers and five Board Directors will be elected. In the spring of every odd year (2019, 2021, etc.) four Board Members will be elected.

Standard Practices	Time Frame
The President appoints a 5-member Committee to serve as the Nominating Committee; a Chair and 4 members. The appointments will be made in accordance with the current by-laws and standard practices.	At least 2 weeks prior to Annual meeting
The President serves as liaison to the Nominating Committee.	On-going
Participate in biannual Board meetings.	Approximately every six months.
Keep Board informed of meetings and activities.	Written report to Board Liaison 2 weeks prior to biannual Board meetings.
Review the Standard Practices at least annually and as requested by the Board, make needed changes and provide update to the Vice President and the Administrator.	As necessary but at least once a year.
The Nominating Committee Chair should maintain records of Committee activity, i.e., communications, list of members, final work products, etc. and should provide these records to the new Nominating Committee Chair as soon as possible when there is a change in leadership.	On-going.
At each Annual Meeting, the Chair should announce to the membership the positions that will be open for election in the spring. The Chair should also describe to the membership how they may recommend candidates to Nominating Committee for consideration.	At the Annual meeting.

Standard Practices	Time Frame
The Nominating Committee Chair e-mails committee members to advise all open offices under consideration and request suggestions for nominations.	Two weeks after Annual Meeting.
All Candidates must meet the qualifications specified in the SCHC By-laws. (Article VI, Section 2) to be eligible for consideration. The Chair should make sure all committee members have a copy of the by-laws and current standard practices for the Nominating Committee.	
Reference materials such as by-laws, standard practices or historical information can be obtained through the Administrator.	
The Secretary/Treasurer will notify the Nominating Committee Chair of any candidate who has been nominated through the "nomination by petition" procedure. To be placed on the ballot, the nomination must be validated by the Administrator and must meet the requirement listed in the by-laws (Article VII, Section 1 Nominating Committee)	No later than December 1.
The Nominating Committee will contact each nominee to determine if the member is willing to accept the nomination. A copy of the Standard Practices will be sent to the candidate for them to review and to determine if they are willing to serve.	No later than December 1.
Prior to presentation of the slate to the Board, the Nominating Committee Chair will send the list of nominees to the Administrator to verify membership standing.	No later than December 1.
If the Candidate slate has open positions, the Nominating Committee Chair will go to the Board for help in completing the slate.	The Candidate slate should be sent to the Board Liaison for presentation at the December Board meeting.
Once the Candidate slate has been completed, the Nominating Committee Chair will present the Candidate slate to the Board Liaison to present to the Board.	The Board currently meets on the third Thursday of the month. Contact the Board Liaison for the exact date.
The Chair will work with the Administrator to secure new or updated biographies and pictures for each nominee.	By the end of December.
The Administrator will prepare the nominee information and ballot and send it back to the Nominating Committee Chair for approval.	By the end of December.
Once approved, the Administrator will prepare the electronic ballots and distribute to the membership.	By mid-January.

Standard Practices	Time Frame
When the ballot closes, the votes will be tallied by the Administrator. The Administrator will send a report with the tallies and election information (i.e., votes received, votes discarded, reminders, etc.) to the Nominating Committee Chair.	Within 2 days of the election.
The Nominating Committee will notify each candidate of the election results.	Within 1 week after the election.
The Nominating Committee Chair will notify the President, Board Chair and Nominating Committee as to the new Officers and/or Board Members. Tallied numbers are not released.	At least one week prior to the March Board meeting.
The Board Chair will announce the election results to the Officers and Board.	At the March Board meeting.
The Nominating Committee Chair will provide a report detailing the election process at the March Board meeting.	March Board meeting.

Nomination of a Presidential Candidate

If the election includes the nomination for President, the Nominating Committee will determine if the Vice- President is willing to serve as President. If not, they must solicit a nominee for the office of President. The committee will present only one nominee for President for consideration. Candidates must meet the qualifications specified in the SCHC By-laws. (Article VI, Section 2) to be eligible for consideration.

Nomination of Vice Presidential Candidates

The Nominating Committee must present at least one but no more than two nominees for Vice President. The committee will ask the outgoing Secretary/Treasurer if they would like to run for the office of Vice President. If not, the committee must find at least one candidate who is willing to serve as Vice President and will run in 2 years as President. Candidates must meet the qualifications specified in the SCHC By-laws. (Article VI, Section 2) to be eligible for consideration.

Nomination of Secretary/Treasurer Candidates

The Nominating Committee must present at least one but no more than two nominees for Secretary/Treasurer. Candidates must meet the qualifications specified in the SCHC By-laws. (Article VI, Section 2) to be eligible for consideration.

Nomination of Board Members

The Nominating Committee will present at least one but no more than two times the number of open Board positions for consideration. Candidates must meet the requirements specified in the SCHC By-laws (Article V, Section 4) to be eligible for consideration.

In addition to the requirements listed above, candidates who are considered for a Board position should have demonstrated that they are committed to SCHC and are willing to work to make it better through the activities they have participated in. Activities may include but are not limited to

- 1. Previously served as an Officer or Board Member
- 2. Active participation in committees. This may include being a Committee Chair or Co-Chair but that is not required.
- 3. Presentations made at the Annual Meeting.
- 4. Teaching or designing professional development courses.
- 5. Writing newsletter articles and/or working on the SCHC website.
- 6. Participating in the Technical Poster Session.

Nominee must be willing to resign their position as Committee Chair if elected to the Board.

Whenever possible, the Nominating Committee should strive for a balanced slate of nominee for the Board positions. The slate should include both members with Officer or Board experience and members who are new to the Board.

Poster Committee (Last reviewed February 2021)

Role/Responsibilities

Prepare a technical poster session each year to allow Society members an informal forum for the exchange of ideas.

Standard Practices	Time Frame
Participate in biannual Board meetings.	Approximately every six months.
Keep Board informed of meetings and activities.	Written report to Board Liaison 2 weeks prior to biannual Board meetings.
Prepare Call for Abstracts. Work with the Administrator to post the information on the SCHC website.	As necessary, but at least once 90 days before the Annual Meeting.
Work with Administrator to send out email blast to membership. The "Call for Abstracts" email blast should be sent separately to members and not combined with other conference related emails.	As necessary, but at least once 90 days before the Annual Meeting.
Send submitted abstracts to panel to review for appropriateness.	Approximately 45 days before the Annual Meeting.
Notify submitters that their abstracts are approved.	Approximately 30 days before the Annual Meeting.
Assure that only registered attendees at the Professional Development Courses or Annual Meeting are permitted to attend the Poster Session.	At the Annual Meeting.
Collect and tally votes from session attendees for Best Poster. Present award(s) for best poster(s) at Annual Meeting.	At the Annual Meeting.
Schedule committee meetings as needed to monitor activities.	Prior to Annual Meeting and as necessary.
Keep guidance documents current on website.	On-going.
Review the Standard Practices at least annually and as requested by the Board, make needed changes and provide update to the Vice President.	As necessary but at least once a year.
The Chair should maintain records of committee meetings, i.e., minutes, list of members, final work products, etc. Provide these records to the new Chair as soon as possible when there is a change in leadership.	On-going.

Professional Development Committee (Last reviewed July 2021)

Overview

The Professional Development Committee ("PDC") Identifies and discusses issues related to professional development, making recommendations for activities or programs to provide increased development opportunities.

Where the term "course" or "courses" appears in these Standard Practices, that term should be interpreted as in-person courses, online webinars, seminars, distance learning and recorded events, as appropriate, unless specified or excepted elsewhere in these Standard Practices.

The PDC performs the following primary functions:

- 1. Identifies the need for professional development courses or other training opportunities.
- 2. Approves new or revised courses, and notifies the Board of new or updated course offerings.
- 3. Develops or facilitates development of approved courses.
- 4. Schedules and communicates availability of courses.
- 5. Reviews the reception and delivery of all offered courses.

Standard Practices	Time Frame
Participate in biannual Board meetings.	Approximately every six months.
Review the Standard Practices at least annually and as requested by the Board, make needed changes, and provide update to the Vice President.	As necessary but at least once a year.
Chair will schedule committee meetings as needed. Create and communicate agenda for each meeting.	Prior to meetings and as necessary.
Chair will attend and Chair committee meeting during Annual Meeting and request Arrangements Chair and Administrator assistance with phone line for dial-in access by committee members unable to attend Annual Meeting.	Annual Meeting.
Maintain records of committee meetings, i.e., minutes, list of members, final work products, etc. Provide these records to the new Chair as soon as possible when there is a change in leadership.	On-going.
Copy all meeting minutes and agendas to all PDC members, the President, the PDC Board Liaison, the Arrangements Chair, Program Chair and the Administrator.	On-going.
COMMUNICATIONS	
Prepare a written report for the biannual Board meetings. E-mail to the Administrator for distribution in the Board packets.	Two weeks prior to biannual Board meetings.

Standard Practices	Time Frame
Assign a committee member as liaison for the committee's web page.	Whenever the position is vacant.
Review the committee's web page and content for accuracy and timeliness. Provide current membership, documents, other information and updates for the website to the Administrator.	As necessary, but at least once a month.
COURSE / SCHEDULING APPROVAL PROCESS – See process flow diagram, 'Course Approval Process'	
Identify the need for new or modified courses.	On-going.
Identify a course coordinator for new course.	On-going.
Develop course objective(s).	Prior to biannual Board meetings.
After new proposed programs/courses and course objectives are reviewed and approved by the PDC, the Board shall be notified.	Prior to Board meetings
Develop proposed schedule of course offerings for the Annual Meetings.	
Develop a tentative schedule of course offerings during committee meetings.	1. During PDC meetings
Forward the schedule to committee members.	Four weeks prior to Annual Meeting
3. Finalize the schedule of course offerings.	3. During Annual Meeting
Verbally announce the schedule for the Annual Meeting and forward to the Administrator for webposting.	2nd day of the Annual Meeting
Arrange for HazCom 101 course. See chart below.	Determine schedule.
General Course Administration Activities	
Attendance Records	On-going.
Review attendance records for the awarding of award plaques.	
Communicate number of awards to Program Chair for sufficient time allocation during the Business portion of the Annual Meeting.	
Communicate names of individuals reaching milestones to Administrator for posting to PDC webpage.	

Standard Practices	Time Frame
 Course evaluations A. Develop/Maintain a standard course evaluation form. The form should accompany the course materials. Tabulate the results and disseminate the results to the Course Directors. B. Course-specific forms may also be developed by a Course Director. These forms should accompany course materials. Tabulate the results and disseminate the results to the Course Director, as appropriate. 	On-going.
Course termination	
Currently there is no course termination policy, since there has been no reason to terminate a course for cause.	
WEBINAR / SCHEDULING APPROVAL PROCESS See process flow diagram	
Review proposal or identify the opportunity for a timely or important topic suitable for webinar format.	On-going.
Identify presenter(s).	On-going.
Develop webinar objective(s).	On-going.
After new webinar and webinar objectives are reviewed and approved by the PDC, the Board shall be notified.	Prior to Board meetings.
Develop proposed schedule of course offerings for the next meeting.	On-going.
Forward information to the Administrator for SCHC web posting and develop content for e-mail blasts to membership, industry and government contact lists, etc. as appropriate for topic.	~1 month, 2 weeks and 1 week prior to event date(s).
Research and maintain suitable platform to host online events. (e.g., Citrix GoToMeeting, GoToWebinar or GoToTraining.)	On-going.
FINANCIALARRANGEMENTS	
<u>Honorariums</u>	As required for courses.
An honorarium will be awarded in accordance with the PDC Guidance, to be shared by course instructors in an equitable manner as determined by the Course Director. (Typically 20% goes to the Course Director for developing the course and 80% to the instructor(s). There have been times when a Course Director has given the entire honorarium to the instructors and other times where instructor(s) have asked for less.) Each of these honorariums will be awarded following the completion of each course offering.	

Standard Practices

Time Frame

Recommend Honorarium amount changes for review and adjustment every two years by the Board at the Annual Meeting.

Prior to the Annual Meeting.

In-Person Courses:

4 Hour		12 Hour	16	20 hour
	8 Hour		Hour	
\$750	\$1,500	\$2,250	\$3,000	\$3,750

Honorariums for courses with non-standard time durations will be prorated based on amount set for full- day course. Subject to PDC approval.

On-line/Virtual Content:

On-line/Virtual honorarium concept is a simplified and flexible approach that allocates a base per hour honorarium with consideration for a potential additional honorarium based on the number of attendees. The structure accounts for PDC costs to arrange and host the event.

Base per hour honorarium	Number of attendees	Proposed Additional Honorarium
\$220	10	0
\$220	11 -25	\$50
\$220	26-50	\$100
\$220	51- 100	\$150
\$220	Over 101	Max \$200

Recorded Events:

SCHC PDC does not currently offer recorded events.

Event Support:

Individuals serving in a Moderator/Technical Support capacity will receive no monetary compensation, but will be credited one "seat" at a future event of his/her choosing.

- Non-transferrable
- Must be used within 12 months
- The events will be no longer than 2 hours each. A 5-part series is treated as 5 separate events.
- Registrations and Credits will be tracked and processed by the PDC Chair, and will be communicated to Administrator as needed.

Course Directors/Instructors receiving an honorarium for a particular event are not eligible to also receive credit to a future event.

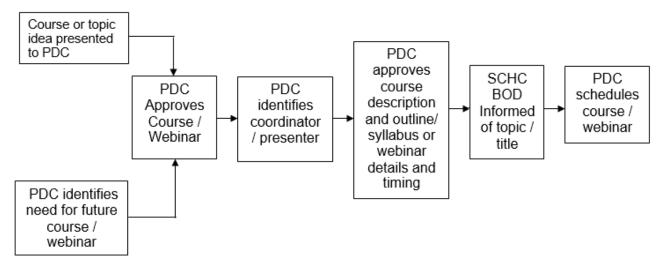
Standard Practices			Time Frame	
Review Course prices.			As requested by the Board.	
Price changes	approved by the	<u>Board</u>		
		• Co	ost]
Course		Member	Non-Member]
1/2 Day (4	hours)	\$275	\$405]
1 Day (8 h	ours)	\$450	\$580	
1-1/2 Day	(12 hours)	\$550	\$680]
2 Day (16	hours)	\$850	\$980]
2.5 Day (2	,	\$1,125	\$1,385]
HazCom 1	01	\$800	\$890]
Review On-line/Virtual Content prices. Standard duration is based on time necessary to leverage communication of topic against attention of participants using this medium. Alternative duration pricing will be considered on a case-by-case basis, depending on timing and topic.				
	Member*	Non-Memb	oer	
	\$80	\$120		
Course admittance policy: No one will be admitted to any course unless all fees have been paid in advance. Substitutions are permitted with approval of PDC Chair, Administrator or SCHC Officer.			Annual Meeting and online events.	
Course admittance policy for OSHA employees: They will be allowed to attend Professional Development events at no charge, but only on a standby basis for in-person events when there is a seat limitation; paying registrants will be accommodated first. They should register at least 21 days in advance.				

Standard Practices	Time Frame
Travel Expenses (In-Person Only)	As required for courses.
In addition to the SCHC 'Travel Reimbursement Guidelines', published on the website, the following apply.	
The Society will reimburse travel expenses for all instructors teaching Professional Development courses given in conjunction with a Society meeting or as a course presented separately from a Society meeting. Only the travel expenses incurred for the duration of the course are covered.	
Instructors will be encouraged to contact the Administrator for assistance in making travel plans.	
Instructors will be asked to make their hotel reservation prior to the cut-off date.	
 Instructors will be asked to make air travel plans with the Administrator's assistance <u>at least</u> a month prior to the meeting date at which they will be speaking. 	
 Instructors who are not members of the Society will be invited to attend the plenary sessions of the meetings without being asked to pay registration fees. Expenses for additional room and board will be the instructor's responsibility. 	
Instructors who are Society members who also attend the plenary sessions are expected to pay their own expenses for room and board and to pay the normal registration fees for the meeting.	
Review and approve travel expenses for instructors in accordance with the SCHC travel policy, then forward to the Secretary/Treasurer for payment.	As required for courses.
COURSE CANCELLATIONS / REIMBURSEMENT	

Standard Practices	Time Frame
Lowattendance/cancellation (In-Person Only) The standard of practice for the cancellation of courses is a course specific threshold of 20 for all full day or longer courses and 15 for each half-day course.	6 weeks prior to the course date (in-person only).
However, the PDC may choose to hold the low attendance courses, without Board approval, if the aggregate registration total is greater than the sum of the individual thresholds. In other words, the PDC is willing to support the lower attendance courses with the well-attended courses. As a rule of thumb, PD courses with 5 or more students have usually been held.	
Course cancellation decisions will be based on an evaluation of attendance of all courses (i.e., overall profitability). The PDC Chair will review the total registrations beginning 6 weeks prior to the Annual Meeting. A decision to hold all the courses will be made if registrations are within 75% of the required total (i.e., 75% of the sum of 15 attendees for each half-day course and 20 attendees each full day course). If the aggregate is below this 75% threshold, the PDC is obligated to get Board approval to hold the course(s). (These numbers were calculated to be approximately the attendance at which the Society has a net profit of \$1,000 per course.) The financial objective for a course is to make \$500 for a half-day course and \$1,000 for full day course.	
The brochures state that we have the right to cancel a course up to 30 days before the course date. PDC shall review registration numbers beginning 6 weeks prior to the course date, then forward any decision or recommendation to the Board to allow time for review/action prior to 30 day cut-off for course cancellation decision.	
The Board will review any extraordinary national events (e.g., Sept. 11, 2001) resulting in cancellations and refund consideration.	As required in extraordinary circumstances.
Course materials will be provided to individuals who could not attend a professional development course upon written request on a case by case basis if the following conditions are met:	As required for courses.
i) The individual was pre-registered and their tuition was paid in full.	
ii) The individual cancelled too late to receive a refund for the course.	
iii) The individual has a legitimate reason for canceling.	
The course material will be accompanied with a disclaimer letter that has been approved by the President.	

As needed.
As required in extraordinary circumstances.
As required.
A Ci

Course / Webinar approval process



Course offerings

If needed, the PDC chair will select a task force that will use the following tools to determine an initial course offering for the PDC's review:

- 1. Periodic course offering table (e.g., PDC Chair)
- 2. Professional Development Course Survey (e.g., PDC Member)
- 3. Number of rooms available at the conferencing hotel (e.g., Arrangements Chair)

Course size (number of attendees)

Standard expected attendance is set at 30 people plus instructors. Course size can be expanded, but only with the following approvals

- 1. Course Coordinator
- 2. Arrangements Chair (Initial arrangements are made for 30 people.)

Meeting rooms

Contracts for hotels are made two or more years from the actual meeting date. Historically, SCHC's hotel contracts included 5 days of meeting rooms. See the Arrangements Committee section of these Standard Practices for details. Contact the Arrangements Committee to request alternative accommodations.

Course meals

- All courses include a continental breakfast and/or afternoon snack depending on if it is a full or half day course.
- Full day courses include lunch.
- Students taking two half-day courses on the same day are included with the full day course attendees' lunch.
- Lunch is not provided for a half-day course or the second half-day of a day and a half course.

Each course brochure needs to carry a note asking people with special dietary needs to contact the Administrator two weeks prior to the meeting so special meals can be arranged.

Webinar offerings

The PDC Chair will convene a committee that will provide resources and support for Webinar marketing prep, scheduling and event set up and moderation.

- 1. Webinar platform scheduling and set up (example: www.gotowebinar.com)
- 2. Webinar Survey (based on PDC Standard Evaluation Form)
- 3. Support for presenters and training / walkthrough as needed

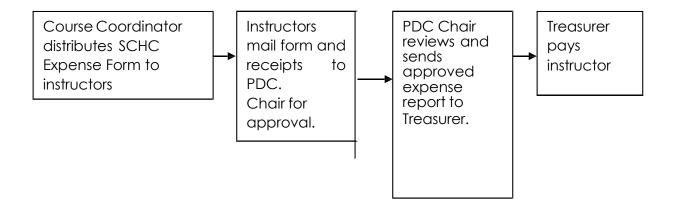
Webinar size (number of attendees)

Maximum attendance varies by platform.

GoToMeeting 1000 people including instructors/moderators
GoToTraining 250 people including instructors/moderators

Based on PDC experience during 2009, breakeven point is approximately 9 - 21 Member participants, depending on price/duration. Webinars may be cancelled at the discretion of the PDC.

Travel Expenses Process Flow



Calendar of Action Items for HazCom 101

Time Frame	Action Required	Responsible Person
3 months prior to course	Prepare course outline and obtain instructor bios and send to Administrator	Course Director
course	Prepare course brochure, arrange for posting on the website and distribute to publications list, membership and others as directed.	Administrator
1 month prior to course	Request course materials from instructors and have them sent to Administrator. Assure that all AV has been arranged.	Course Director
2 weeks prior to course	Prepare course materials and ensure they are delivered to hotel prior to the course.	Administrator
Day of course	Register attendees at the course. [Registration will be online and all payments must be received in advance, by the deadline.]	Administrator

Program Committee (Last reviewed March 2021)

Role/Responsibilities

Develop Annual Meeting agendas, secure speakers for same, and run the meetings in concert with the Arrangements Committee and the President.

Standard Practices	Time Frame
Participate in biannual Board meetings.	Approximately every six months.
Keep Board informed of meetings and activities.	Written report to Board Liaison 2 weeks prior to biannual Board meetings.
Assign a committee member as liaison for the committee's web page.	Whenever the position is vacant.
Review the committee's web page and content for accuracy and timeliness. Provide current membership, documents, Co-Chair names and contact information, preliminary meeting agendas and updates for the website to the Administrator.	As necessary, but at least once a month.
Attend biannual Board meetings and planning summit (upon request of the Board). Provide information on Committee activities to the Committee Board Liaison who will communicate as needed to the Board. Provide the Board with preliminary agendas for consideration as requested.	As required.
The Committee meets once during the Annual Meeting and also during regularly scheduled (usually monthly) conference calls.	At the Annual meeting and monthly prior to the Annual meeting.
Issue a preliminary agenda for the Annual Meeting, and provide to Board Liaison and the Administrator.	At least 3 months prior to Annual Meeting
Issue final meeting agenda for use in meeting promotion. Provide to the Administrator and the Board Liaison.	At least 2 months prior to Annual Meeting

Standard Practices	Time Frame
Committee contact for each speaker should determine the speaker's need for travel reimbursement and inform the Committee Co-Chair.	When contacting speakers. If the speaker's situation changes, inform the Co-Chair as soon as
Speakers will be encouraged to contact the Administrator for assistance in making travel plans.	possible.
 Speakers will be asked to make their hotel reservation prior to the 'cut off' date. 	
 Speakers will be asked to make air travel plans with the Administrator's assistance <u>at least</u> a month prior to the meeting date at which they will be speaking. 	
Speakers who are SCHC members will be reminded that the Society does not reimburse travel expenses for members who speak as part of the program. The Program Committee may make an exception to this rule in the case that the speaker would not otherwise be able to attend the meeting AND the speaker is determined to be uniquely qualified to address the agenda topic. If the SCHC member speaker requesting reimbursement is a Program Committee Co-chair, the request for reimbursement should be made to the President.	
SCHC believes the most value is obtained through inperson interaction between presenters and audience members at meetings. It is expected that the presenter appears at the meeting in-person to deliver the presentation. A request to deliver a presentation from a remote location will be granted rarely and on a case-bycase basis. In general, approval for remote presentation is reserved for US and international governmental authorities, although exceptions may be granted. Final approval for remote presentation must be given by the Board. The procedure for determining if a remote presentation will be allowed is included in Section F, Requests For Remote Presentations, of SCHC's Standard Practices.	
Confirm speakers' participation in program in writing (use standard speaker confirmation letter). Ensure non-SCHC member speakers receive meeting registration information. Provide each speaker with the SCHC Travel Reimbursement Guidelines, Forms and Travel FAQs.	Send letter as soon as confirmed.
The plenary session facilitators shall request all speakers register online. The facilitator should indicate that there is no charge for registration for speakers.	Within 10 days of availability.
Send a reminder to each speaker of their presentation time, location of meeting, and date for presentation materials to be provided.	3 weeks prior to the meeting.

Standard Practices	Time Frame
Send reminder e-mail to all speakers.	2 weeks prior to the meeting.
The Program committee will be responsible for organizing 2-4 Forum sessions each Annual Meeting. One person on the Program Committee will be designated to oversee the Forum Sessions. The objective of Forum sessions is to offer opportunities for compliance professionals to interact directly with peers and share experiences and perspectives on compliance strategies and concerns in an informal discussion setting. Ideally, Forum sessions will have two leaders that will facilitate group discussions. Forum group leaders should be comprised of at least one SCHC member, with outside speakers participating on request by the Program Committee.	At least 3 months prior to meeting date.
Members of the Program Committee will act as meeting facilitators. Each facilitator will act as primary contact for their session speakers prior to and during the meeting. The facilitators shall send meeting information, registration links, speaker information, travel guidelines and travel FAQs to their session speakers. Facilitators should copy the Co-Chair on all correspondence to their speakers. Facilitators shall be responsible for speaker introductions and meeting time management for a morning or afternoon session.	The Program Co-Chair, in consultation with the Committee members, will appoint meeting facilitators as soon as possible during meeting planning.
Confirm with the Administrator that the speaker gifts will be purchased and available at the meeting. Present speaker gifts. The nature and cost of the gift must be approved by the Board.	During the meeting at an appropriate time following the speaker's presentation
Confirm with the Administrator whether members of the press are attending the meeting. If so, notify all speakers that members of the press will be in attendance.	One week prior to each meeting.
Committee Co-Chair shall provide brief summaries of select meeting topics and speaker information to the Newsletter Chair upon request.	Provide directly to Newsletter Chair upon request.
Review, sign and mail thank you letters to speakers that are prepared by the Administrator.	Complete within one month after the meeting.
The Co-Chair is authorized to reimburse up to \$3,000 in speaker's expenses per meeting without prior approval from the President. Expenses are to be pre-authorized for non-members and not for members that would be attending the Annual Meeting in the normal course of their activities.	As required.

Standard Practices	Time Frame
Speakers who are full time faculty at institutions of higher education may be considered for honoraria when	As required.
a. Such a request is made by the speaker <u>and</u>	
b. The Program Committee considers the speaker uniquely qualified to present the topic.	
If offered, the honorarium will not exceed \$500.	
If honoraria are offered, the Program Committee will inform the Board via the Board Liaison.	
Committee Co-Chair reviews and approves travel expenses for speakers in accordance with the SCHC travel policy, then forwards to the Secretary/Treasurer for payment.	As required.
The Co-Chair shall provide all meeting presentations on a flash drive and/or email at the meeting as a backup for presentations saved on the meeting computer and for upload to the Society's website after each meeting. If a rented computer is used, delete all presentations from the meeting facility computer.	At the end of the meeting.
Program Co-Chair – Deliver a brief presentation to the attendees, during the committee reports, regarding the next meeting.	At the Annual Meeting.
Review the Standard Practices at least annually and as requested by the Board, make needed changes and provide update to the Vice President.	As necessary but at least once a year.
The Co-Chair should maintain records of committee meetings, i.e., minutes, list of members, final work products, etc. The documents should be provided to the Administrator for archive. Additionally, the Co-Chair will provide these records to the new Co-Chair as soon as possible when there is a change in leadership.	On-going.
All speakers, regardless of their membership in SCHC, may register at no cost for the meeting at which they are speaking.	On-going.
OSHA/government employees may register at no cost for meetings.	Upon Request.

Society for Chemical Hazard Communication Program Committee Travel FAQs

Q: What is reimbursable?

A: For eligible speakers, air/rail/car, hotel, meals, and transport are generally able to be reimbursed when traveling as a speaker.

Q: Who is eligible?

A: Speakers who are not members of SCHC are eligible for reimbursement. SCHC members who are also speakers are not typically reimbursed (unless a special request is made and granted via the Program Committee Chair).

Q: Do I have to use my credit card?

A: Our Administrator can charge certain travel expenses on the SCHC credit card or you can use your own and submit a report for reimbursement.

Q: Do I have to submit my receipts?

A: An itemized receipt is required for expenses over \$25. All receipts should be saved and submitted regardless of whether you use your credit card or the SCHC credit card is used for you. A copy of your credit card bill is not acceptable.

Q: Do I have to submit original receipts?

A: No. Per inquiry to SCHC's Accountants May 2011, original receipts are not required.

Q: Can I fly First Class or upgrade my room to a suite?

A: While we certainly want to accommodate you as our guest, SCHC is a non-profit organization and as such is not in the position to authorize anything but economy travel accommodations. We will work with you to help you get any complimentary upgrades during your travel.

Q: Can I use my points to upgrade?

A: You are more than welcome to use your frequent traveler points to upgrade your accommodations and we are happy to include your frequent traveler number when making reservations for you.

Q: Can I stay for the rest of the meeting? Do I have to pay?

A: Speakers who are not members are welcome to attend the remainder of the meeting as a guest of SCHC. They do not have to pay the meeting fee.

Q: Will SCHC reimburse me for any tours or excursions taken while me attending the meeting?

A: All travel and activities for personal purposes taken during travel authorized by SCHC will be at the traveler's expense and not subject to reimbursement.

For more information, forms and the complete Travel Policy, please visit SCHC www.schc.org

Alliance Committee (Last reviewed July 2021)

Role/Responsibilities

The Alliance Committee pursues and maintains alliances with government agencies, professional societies, trade associations, and other organizations. These alliances may include cross-promotion, joint activities, and other collaboration, and may be memorialized in Memoranda of Understanding (MOUs) between SCHC and other groups.

The committee currently coordinates all aspects of alliance activities, including the Ambassador relationship with the Occupational Safety and Health Administration (OSHA) with a focus on the development of hazard communication training and other tools that are for use by OSHA and SCHC in improving hazard communication. The committee also administers partnerships with other organizations, for example the Chemical Hazard Communication Society (CHCS), our sister organization in the UK.

The Alliance Committee is chaired by the Vice President of SCHC. The Vice President may choose to nominate a Vice Chair.

Standard Practices	Time Frame
Participate in biannual Board meetings.	Approximately every six months.
Prepare a written report for the biannual Board meetings. E-mail to the Administrator for distribution in the Board packets.	Two weeks prior to biannual Board meetings.
Participate in the SCHC OSHA Alliance/Ambassador semi- annual meetings and disseminate relevant hazard communication information to SCHC membership via SCHC's website or newsletter. At minimum, the Vice President of the Society should participate.	Semi-annually via conference call.
Receive and disseminate information from OSHA related to OSHA's National Initiatives (Enforcement, Regulatory, and Outreach) and encourage SCHC members to participate in OSHA outreach initiatives and rulemaking processes.	On-going.
Share information on occupational safety and health laws and standards, including the rights and responsibilities of workers and employers.	On-going.
Support SCHC in building relationships with OSHA's National, Regional and Area Offices to address health and safety issues.	On-going.
Share information with OSHA personnel and industry safety and health professionals regarding SCHC good practices or effective approaches through training programs, workshops, seminars, and lectures (or any other applicable forum).	On-going.
Liaise with SCHC Program and Exhibit Committees to provide OSHA opportunities to speak, exhibit, or appear at SCHC events.	On-going.

Standard Practices	Time Frame
Support SCHC in adhering to requirements laid out in the OSHA Alliance Program Directive regarding the prohibition on promoting or implying OSHA's endorsement of SCHC policies, products, or services, including acknowledging that SCHC membership will not receive any preferential treatment related to any statutory function of the agency.	On-going.
Liaise with the Member Engagement Committee to abide by all terms and conditions for the use of OSHA's Alliance Program logo as specified in OSHA's Guidelines for Use of the Alliance Logo here: https://www.osha.gov/alliances/	On-going.
Maintain records of committee meetings on the committee webpage, e.g., minutes, list of members, final work products.	On-going.
Review the committee's webpage and content, e.g., hazard fact sheets, for accuracy and timeliness. Provide current membership, documents, other information and updates for the website to the Administrator.	As necessary, but at least once a month.
Maintain alliances with government agencies, professional societies, trade associations, and other organizations with a vested interest in hazard communication. Submit recommendations to the Board for new alliance partners and pursue partnerships with approved organizations.	As necessary, but recommendations for new alliances should be brought to the Board at least once per year.
It is the responsibility of the Vice Chair to provide training to the incoming Chair/Vice President of the Society.	Every two years with the transition of the Vice President.

E. Administrative Services

Role/Responsibilities – General (Last reviewed November 2022)

To provide administrative support to ensure the efficient functioning of the Society.

Standard Practices	Time Frame
Participate in Board meetings. Receive reports for Biannual Board meetings, create portfolio of same.	Attend biannual Board meetings, approximately every six months, and monthly via conference call; record minutes, distribute drafts for review, finalize and post on website once approved.
Manage Openvoice accounts. Update Board Chair and committee chair information.	As needed.
Prepare and distribute to the distribution list: meeting notices, membership renewals, and other information as directed by the Board. Provide copies as necessary to the various Committee Chairs.	As directed by the Board, Committee Chairs, and in accordance with standard practices.
Provide administrative support for all events, in person and online, in accordance with standard practices, including posting details on website, sending out email notifications and reminders, setting up and assisting with registrations, reconciling funds for same.	As events occur.
Work with SCHC Marketing Partner (A Media Marketing) to assist with marketing support. This includes sliders for the website, website images/design, email blasts, and testimonials.	On-going.
Maintain the list of consultants and assure that only current members are included on the list.	On-going.
Promptly process all payments received. Manage Quickbooks, log receipts and payments regularly. Keep Secretary/Treasurer informed of all banking activity.	On-going. Accounts are reconciled monthly.
Maintain service for receiving incoming requests from members and other interested parties. Respond to inquiries promptly, or inform appropriate Board Members and/or Committee Chairs for action.	On-going.
Process election ballots for Nominating Committee with regard to Board elections, Officer elections and By-Laws edits, including obtaining the candidate submissions to post on the website and in the election ballot, preparing the ballot form for distribution, tabulating the ballots, and reporting the results to the Nominating Committee Chair.	Each January for Board Elections. Every other year for Officer elections. As needed for By-Laws.

Standard Practices	Time Frame
Process nominations and ballots for the Board Chair election (see Standard Practice for Board Chair Election Process), maintain as confidential.	In March - after all candidates have been notified of the election results.
Act as Recording Secretary for all Board meetings. Post approved minutes to web page. Maintain all approved minutes provided by the Recording Secretary in a durable format with appropriate back-up.	On-going. Maintain indefinitely.
Manage SCHC credit card; post items in Quickbooks in a timely manner.	On-going.
Approve Administrator and other office expenses: Office supplies and other consumables. Spending guideline: Reasonable expense.	As needed.

Role/Responsibilities – Event Support (Last reviewed July 2021)

Administrator is responsible for assisting or handling all aspects of all events, including working with SCHC's Marketing Partner (A Media Marketing) on promotional materials.

Standard Practices	Time Frame
Post course and meeting details on the website as the information becomes available, including updating	At least two months before the hotel cut-off date for in-person events.
course brochures and Training Pages, as appropriate, to reflect current details. Create registration form in website to include early bird rates, nonmember rates, distinguished member rates, reduced member rates, and various Alliance rates.	Immediately following receipt of all materials for online events.
Set up online events in GoToTraining. Assist registrants with information and the payment process.	
Provide details to AIHA, Chemical Watch, CHCS and other alliances to include SCHC information in their calendar of events.	When information is received.
Reach out to Alliances to offer Exhibit Booth at Annual Meetings.	When information is available about the Exhibit Booths.
Obtain meeting agenda from Program and course list from Professional Development and post details on website, prepare email blasts announcing registration and regular reminders.	Process immediately following receipt of Agenda from Program Chair.
Review Hotel Event Orders to verify needs and rooms are accounted for; work with Arrangements on same.	
Keep tally of registrations prior to each event and keep appropriate parties informed of headcounts. Compile attendee list as close to in-person meeting dates as possible, including status of paid/unpaid and member/nonmember.	Compilations of course attendance should be completed 45 days prior to in-person events and 5 days prior to online events and provided to PDC for determination whether to proceed.
	For in-person meetings, headcount updates to be provided to the Board, Arrangements Chair, Program Chair, Poster Chair, Exhibit Chair, and Professional Development Chair on a weekly basis starting at least 45 days out.

Standard Practices	Time Frame
Assist with travel reservations (airfare and hotel) for meeting speakers and professional development instructors. Receive bios, abstracts, and meeting presentations from speakers and post on website and meeting app. Receive, review and oversee printing of materials for course binders. Prepare course certificates, attendee lists, and evaluation forms for each course.	
Prepare Thank You letters to speakers and course instructors and send to Program Chair and Professional Development Chair for signature, process mailing.	Within 2 weeks following an event.
Provide appropriate copies of attendee lists for in-person events for use at the registration table(s). Should include the following information: Name; affiliation; membership status; attendance at President's luncheon, payment status. Space should be left for written comments.	Available at the hotel the day before the event.
Provide the following supplies for in-person events: Name badges for those registered, use large type where possible. Should be in case with appropriate ribbon including identifying Board Members, Committee Chairs, Speakers, New Members, Exhibitors, and Sponsors. Extra Supplies to be included: badges, ribbons, pens; black markers; tape; tablets; poster boards; banners; table runners. Create and post materials on meeting app.	All materials to be available at the hotel the day before the meeting. The meeting app to be created 6 weeks prior to the event and materials uploaded as they become available. Assist with push notifications in meeting app
Set up registration table for in-person events. This includes putting course binders out with list of attendees in the course and tent cards; having a folder with the course certificates available for the instructor; putting a reserved sign on the instructor table in the room and having the projectors available for the instructors; checking the room to make sure it is set for the appropriate number of students and the AV requests are accurate; setting a poster board in front of the room with the course name on the board. Provide weekly reports of headcounts to the Board and relevant committee chairs.	At least two hours prior to the starting time for registration.
Ensure (with the assistance of the Member Engagement Committee) for each meeting attendee: presence is noted; funds have been received; receipt is provided if necessary; badge and handouts, if any, are distributed.	During meeting registration.

Standard Practices	Time Frame
For money received at registration, following actions shall be taken:	During meeting registration.
For checks, write name of attendee in lower left-hand corner. Indicate purpose of amount (e.g., registration).	
Payments will be processed online and receipts will be automatically generated and sent by email after processing the payment.	
Assist the Exhibit committee in assuring that only registered attendees at the Conference are permitted to attend the exhibit. Assist in Exhibit Hall with layout, place tent cards on tables to identify which exhibitor is at that space.	During meeting.
Follow-up on discrepancies regarding payment or status of membership for registrations received at the meeting.	Prior to, as possible, but immediately following meeting.
Assist with the Meeting App	
Prepare spreadsheets of information regarding speakers, instructors, exhibitors/sponsors, attendees to upload to the app, post bios/abstracts, headshots, presentations. Assist Marketing team with emails and push notifications.	
Assist with Webstreaming	
Set up the website page for Webstreaming, set up GoToTraining Link for registration and participation, including discount codes; verify member status for each registrant; export paypal report and reconcile funds, transfer funds to BoA account at conclusion of the event.	

Role/Responsibilities – Membership Requests (Last reviewed July 2021)

Provide administrative support necessary to maintain current membership, and solicit new membership.

Standard Practices	Time Frame
Maintain online database, and assure renewal notices are sent out.	Reminders automated to go out 90 days, 60 days, 30 days, and 7 days prior to expiration; additional reminders of grace period and lapsed membership. Dates to be adjusted based on
	events held in 4th Quarter.
Respond promptly to requests and inquiries.	As received.
Provide Membership count and classification to Member Engagement Chair and/or Board Liaison.	Prior to biannual Board meetings, and as requested.

Role/Responsibilities - Professional Development (Last reviewed July 2021)

Provide administrative support necessary to help with professional development course information distribution, materials preparation and course registration.

Standard Practices	Time Frame
Prepare draft course brochures and send to Course Directors to review/revise/update and return for posting.	Upon receipt of information from PDC of course offering.
Obtain notebooks/binders and arrange for course materials to be printed and inserted in notebooks for distribution to course attendees at in-person events; and obtain materials and post for access at least one day prior to online events.	Required at least 3 weeks prior to in-person event and 1 day prior to online event.
Monitor and assist with reservations for events.	As needed.
Prepare tent cards for each course attendee/speaker for in-person events.	Have available for distribution to attendees at event.
Prepare Completion Certificates for each attendee for professional development events. If signature is not available electronically, provide to Course Director at inperson events for signature before distribution to attendee.	Have available for distribution to attendees at in-person events; prepare and email to each attendee as soon as practicable following conclusion of online events.
Provide appropriate copies of the attendee lists for each course provided in-person for use at the course registration table. Should include the following information: Name; affiliation; membership status; payment status. Space should be left for written comments.	Available at the hotel the day before the meeting.
Provide the following supplies for in-person events:	Available at the hotel the day of the
Name badges for those registered, use large type where possible. Should be in case with appropriate ribbon.	course.
Extra pens; black markers; tape; receipt forms; tablets; poster boards (5); banner.	
Course binder including course evaluation form.	
Set up registration table.	At least one hour prior to the starting time for registration.
Ensure (with the assistance of the Member Engagement Committee) for each attendee: presence is noted; funds have been received; receipt is provided if necessary; badge, tent card, and course materials are distributed.	During in-person registration.
Follow-up on discrepancies regarding payment or status of membership for tuitions received at the meeting.	Prior to, as possible, but immediately following course(s).
Maintain attendance records for certification/certificates.	On-going.

Standard Practices	Time Frame
Prepare Thank You letters to course instructors / webinar presenters and send to Professional Development Chair for signature and mailing or, if electronic signature is available, mail letters.	Within 2 weeks following event date(s).

Role/Responsibilities - Timeline (Last reviewed April 2016)

Standard Practices	Time Frame
Prepare timelines for review by President.	Six months prior to Annual meeting or as requested.
Post Approved timeline on the SCHC Website.	Upon Board approval.

F. Additional Policies and Guidelines

Rules for Communication (last reviewed August 2022)

General

- 1. Each external communication should have at least one other SCHC representative (Officer, Board Member, Committee Chairperson or Committee Member) placed in copy.
- 2. Each committee communication should have both the Committee Chairperson and the Board Liaison in copy.

Rules for Posting of Job Opportunities (Last reviewed July 2021)

General

- 1. Each posting must describe a <u>specific available</u> position(s).
- 2. Each posting must include the name of the company and/or the employment agent.
- 3. All postings are subject to approval by an SCHC Officer prior to posting.
- 4. Board retains the right to modify or discontinue the posting of job opportunities as it sees fit.

Submission Process

- Job opportunities must be submitted via e-mail to the Administrator who will review the
 offer content with an Officer to assure that the posting meets the requirements. The
 submitter should use the Job Opportunity Form posted on the SCHC Website under
 HazCom Jobs.
- 2. After review, job postings will be posted on the website for 30 days.
- 3. If a job posting does not meet SCHC rules, the submitter will be contacted with a request to amend the posting to meet Society rules.

Web Site

- 1. Job opportunities will be posted for a one month period. They may be resubmitted after that time.
- 2. Upon filling of a job opportunity, the person or organization who requested the posting must request its removal within 5 business days of filling the vacancy.
- 3. Any individual and/or organization whose job posting is found to contain fraudulent information (e.g. posted job does not exist, false information about company or location) are subject to permanent loss of posting privileges.
- 4. The Chair of the Web Subcommittee may make additional recommendations for consideration by the Board as necessary.
- 5. The web page that includes the job postings will contain the following text:

As a service to SCHC members and other hazard communication professionals, SCHC is providing a listing of current job opportunities submitted by organizations offering positions in the hazard communication and related fields. Available job postings should be forwarded via e-mail to the SCHC Administrator {hot link}.

The Society has no direct interest in the jobs posted or in the organizations which advertise the job opportunities. The content of all postings is provided by the organization offering the position. Contact the SCHC Administrator {hot link} for more information. All postings must be for a specific job opportunity in conformance with the SCHC job posting rules.

SCHC Policy on Requests for Refunds (Last reviewed July 2021)

Membership Fees

SCHC membership fees are nonrefundable and nontransferable.

Meetings

- 1. Requests for refunds made prior to the meeting deadline as designated on the meeting registration form will be granted.
- 2. Requests for refunds after that date will be considered for reasons of personal hardship only. A written explanation must be submitted to the Administrator. The President will review each request and either grant or deny the request on its individual merits. Illnesses, deaths in the family and similar reasons are examples of personal hardships. The refund may be granted less any 'per-capita' hotel charges that cannot be recovered by SCHC.
- 3. Request to substitute another individual for a paid meeting fee will be granted provided that the individual is from the same organization as the person requesting the substitution. Substitution of a non-member attendee for a member's paid fee will require that the incremental meeting fee for non-members to be paid in full by the start of the meeting.

Professional Education Courses

- 1. Requests for refunds made prior to the cancellation date indicated on the SCHC professional education course brochure will be granted.
- 2. Requests for refunds made after that date will be considered for reasons of personal hardship only. A written explanation must be submitted to the Administrator. The President will review each request and either grant or deny the request on its individual merits. Illnesses, deaths in the family and similar reasons are examples of personal hardships. The refund may be granted less a \$100 cancellation fee per course.
- 3. Request to substitute another individual for a paid professional education course will be granted provided that the individual proposed to attend the course is from the same organization as the person requesting the substitution. Substitution of a non-member attendee for a member's paid fee will require that the incremental course fee for non-members to be paid in full by the start of the course.
- 4. The policy regarding providing course materials in cases where individuals cannot attend the course is found in the Standard Practices for Professional Development.

Webinars

- 1. Requests for refunds made prior to the date stated with the event information will be granted.
- 2. Requests for refunds made after that date will be considered on a case-by-case basis. A written explanation must be submitted to the Administrator. Requests will be reviewed by the PDC Chair and SCHC President.
- 3. Request to substitute another individual for a paid webinar will be granted provided that the individual proposed to attend the course is from the same organization as the person requesting the substitution. Substitution of a non-member attendee for a member's paid fee will require that the incremental course fee for non-members to be paid in full by the start of the course.
- 4. Webinar materials will be distributed to all paid attendees.

Requests for Remote Presentations (Last Reviewed July 2021)

General

With advances in modern technology there exists the possibility to deliver presentations in real time to an audience from a remote location rather than being physically present in the same room. However, it is the intention of SCHC to offer in-person interaction between all speakers and audience during SCHC meetings. A remote presentation will be allowed only in exceptional conditions.

Procedure

- 1) Presenter submits request to present remotely to SCHC Program Committee Co-Chair or session facilitator, along with explanation* for why travel is not possible, ideally at least 1 month prior to the presentation date
- 2) Program Committee Co-Chairs consider the following questions in determining if remote presenting is justified:
 - a) Is the presenter or the topic unique or compelling enough to warrant a remote presentation?
 - b) Can an alternative presenter be found to deliver a presentation on the same topic, given the time available before the meeting?
 - c) Can an alternative presenter be found to deliver an engaging presentation on a different topic, given the time available before the meeting?
 - d) Can a remote presentation be set up given the tools, expertise, and time available before the meeting?
 - e) Is the venue's cost of providing equipment to support remote presentations prohibitive?
- 3) Program Committee Co-Chair consults with Program Committee Board Liaison and Program Committee members to determine whether the circumstances are exceptional enough to allow the presentation to be given remotely.
- 4) If the Program Committee believes circumstances justify remote presentation, the Program Committee Co-Chair and Program Committee Board Liaison develop a proposal for the Board for the remote speaker, including costs associated with remote presentation.
- 5) The Program Committee Co-Chair informs speaker of the decision of the Board.
- 6) If a remote presentation will be allowed, the Program Committee Co-Chair responsible for the relevant meeting identifies the appropriate party to arrange the technology required for the remote presentation.

*Possible explanations for why travel is not possible

- Presenter is a highly recognized expert and is unable to travel, but SCHC membership would benefit from his/her expertise.
- Presenter has changed jobs or companies since accepting the invitation to present and is not authorized to travel (even if SCHC funds the travel).
- Presenter's travel budget has been severely cut since accepting the invitation to speak and is unable to accept travel funding from SCHC.
- Presenter has suffered recent bereavement, personal injury, or sudden serious illness of a close family member.

Information Retention Policy (Last reviewed July 2021)

SCHC's legal counsel advised that the Society establish a record retention policy. SCHC will keep financial records for seven years and non-financial records for three years with the exception of Board meeting minutes, which will be maintained indefinitely.

USA Funds and USA Bank Policy (Last reviewed July 2021)

SCHC has concluded that payments to the Society must be in USA funds and drawn on an USA bank. Most international banks have USA affiliates, which can easily accomplish this transaction. This policy has been established to save SCHC banking fees and SCHC administrative resources.

SOCIETY FOR CHEMICAL HAZARD COMMUNICATION TRAVEL REIMBURSEMENT GUIDELINES

General

- These travel and expense guidelines are intended to be followed for the vast majority
 of situations, and yet be flexible to maximize the benefits to SCHC. Deviations from
 these guidelines are possible, but prior approval from an Officer of the SCHC is
 required.
- Travel may be authorized by the Chair of the Program Committee or the Chair of the Professional Development Committee within limits established in the SCHC Standard Practice as authorized by the By-Laws. All other travel must be referred to, and authorized by, the SCHC President, Vice President, or Secretary/Treasurer prior to travel. No reciprocal approval of expense forms is permitted.
- In general, expense reimbursement is limited to economy flights, hotel stays needed for the meeting (hotel should be the one at which the SCHC conference is being held unless approved in advance -- typically one evening for domestic speakers and 2 evenings for international speakers), moderately priced meals (up to \$36 for breakfast, \$38 for lunch, and \$68 for dinner; excludes the cost of bottles of wine and alcoholic beverages beyond one reasonably priced drink with the meal), and transportation to/from the airport. SCHC will not reimburse for computer connection time in hotels or airports, use of hotel safes, in room entertainment, or cleaning services. Exceptions MUST be cleared by an Officer of SCHC prior to approval.
- All expenses above \$25 require submission of an itemized receipt for reimbursement.
 This includes receipts for accommodations, meals and travel. Non-itemized copies of
 credit card billing slips are not acceptable for reimbursement purposes. Original
 receipts are not required. Scanned/e-mailed submission is preferred.
- All travel and activities for personal purposes taken during travel authorized by SCHC will be at the traveler's expense and not subject to reimbursement.

Program Committee Authorized Travel

- At the time speakers are contacted to be a part of an SCHC program, they will be informed
 of the SCHC travel policy and if they require travel reimbursement, they will be encouraged
 to contact the SCHC Administrator for assistance in making travel plans.
 - Speakers will be asked to make their hotel reservation prior to the 'cut off' date.
 - Speakers will be asked to make air travel plans with the Administrator's assistance <u>at</u> least a month prior to the meeting date at which they will be speaking.
 - Speakers will be sent a confirmation email outlining the agreed upon travel reimbursements (if any). The Administrator and Arrangement Committee Chair will be copied for planning purposes.
- Speakers who are SCHC members will be reminded that the Society does not reimburse travel expenses for members who speak as part of the program.
 - The Program Committee may make an exception to this rule in the case that the speaker would not otherwise be able to attend the meeting AND the speaker is determined to be uniquely qualified to address the agenda topic.

Professional Development Authorized Travel

- The Society will reimburse travel expenses for all instructors teaching Professional
 Development courses given in conjunction with a Society meeting or as a course presented
 separately from a Society meeting (e.g., HazCom 101) for the duration of the course.
 Instructors will be encouraged to contact the SCHC Administrator for assistance in making
 travel plans.
 - Instructors will be asked to make their hotel reservation prior to the 'cut off' date.
 - Instructors will be asked to make air travel plans with the Administrator's assistance <u>at least</u> a month prior to the meeting date at which they will be speaking.
- Instructors who are not members of the Society will be invited to attend the plenary sessions
 of the meetings without being asked to pay registration fees but expenses for additional
 room and board will be the instructor's responsibility.
- Instructors who are Society members who also attend the plenary sessions are expected to pay their own expenses for room and board and to pay the normal registration fees for the meeting.

Modes of Transportation for Speakers and Instructors

Personal Vehicle

Individuals are authorized to utilize personal vehicles for transportation on behalf of SCHC (SCHC does not cover automobile insurance liability) when such use results in lower or equivalent reimbursable expense to SCHC than a reasonable form of public transportation. (Individuals are encouraged to review airfares versus mileage prior to making a decision to drive.) Reimbursable expenses include tolls and parking in addition to the then current U.S. government allowed mileage expense (Search irs.gov for "mileage reimbursement rate YYYY" for up to date mileage reimbursement). Gas usage is included in the mileage reimbursement and cannot be billed separately.

Automobile Rental

With pre-approval, individuals are authorized to rent automobiles on behalf of SCHC when auto rental results in lower total reimbursable expense to SCHC than other forms of public transportation. (SCHC does not cover automobile insurance liability.) In general, taxis, vans, rapid transit, subways, and busses are expected to be of less cost for longer stays at a particular location. Auto rental may be of less cost if long distance ground transport is needed over a 1 or 2 day period.

Ground Transportation

Individuals are authorized to use ground transportation (taxis, vans, rapid transit, subways, and buses) as needed on travel for SCHC business.

Airline Travel

Approved airline travel is expected to be by standard/main economy, i.e., not discount/budget economy not premium/plus economy. Business and first class are not allowed. When possible, by non-refundable advance purchase. The fare is expected to be based upon least cost direct routing from the individual's local airport to the local airport at destination. Individuals are strongly encouraged to seek the assistance of the SCHC Administrator for obtaining the lowest cost airfares. Lower airfares can sometimes be obtained by traveling on Saturday and staying overnight at the destination location; the combination of lower airfare plus 1 or 2 extra nights lodging may be less than the increased airfare of beginning travel on Sunday or Monday. In such cases, individuals will be authorized to travel on Saturday to obtain lower airfare but travel plans are expected be submitted for review and authorization by SCHC prior to purchasing the tickets. (See Lodging reimbursement section) Individuals may upgrade to classes above coach at their personal expenses.

Airline travel arrangements should be made at the earliest opportunity after which travel plans are confirmed. Non-refundable discount tickets based on advance purchase should be utilized if individuals are reasonably certain that the travel will be accomplished as scheduled. Refundable discount tickets based on advance purchase should be utilized if individuals are not certain that the travel will be accomplished as scheduled. Reimbursement for cancelled travel plans will be determined by the SCHC Executive Committee on a case by case basis.

Rail Travel

All rail travel is expected to be by coach, economy, or tourist class, and when possible, by non-refundable advance purchase. The fare is expected to be based upon least cost routing from the individual's local railway station to the local railway station at destination. Individuals may upgrade to classes above coach at personal expense. Rail travel arrangements should be made at the earliest opportunity after which travel plans are confirmed. Non-refundable discount tickets based on advance purchase should be utilized if individuals are reasonably certain that the travel will be accomplished as scheduled. Refundable discount tickets based on advance purchase should be utilized if individuals are not certain that the travel will be accomplished as scheduled. Reimbursement for cancelled travel plans will be determined by the SCHC Executive Committee on a case by case basis.

Lodging

Individuals attending SCHC events (Meetings, Board meetings) are expected to utilize room blocks pre-arranged through agreements established by SCHC. Should an individual proceed with alternative lodging, reimbursement may not exceed the rate established through SCHC's agreements with the event hotel(s) without prior authorization. In the absence of pre-arranged agreements, SCHC will provide recommendations for local lodging. Hotels should be within a convenient travel distance to the meeting facility. As indicated under Airline Travel, in the event that the traveler can achieve overall lower expense to SCHC by staying extra night(s) at the travel location, SCHC will honor extra night accommodation charges provided that they are authorized in advance. Hotel/motel expenses customarily include the night prior to or immediately after an event and the nights during the dates of the event. For example, if you cannot reasonably be expected to arrive on the same day that you are speaking, then arriving the night before is permitted. Likewise, if your speaking schedule is such that you cannot leave the same day as speaking, then an additional night is authorized.

Meals

The cost of meals shall be reimbursed while on approved SCHC travel. Meals shall be reimbursed at the rate of actual expense and should be limited to the cost of dining at moderately priced establishments for the city of the SCHC event (excludes the cost of bottles of wine and alcoholic beverages beyond one drink with the meal). Reimbursement of meals is not authorized where the meal in question is provided as part of the SCHC course and/or meeting (i.e., breakfast and/or lunch is provided with a course). In no case will meals be reimbursed in excess of \$36 for breakfast, \$38 for lunch, and \$68 for dinner.

Incidental Expenses

Gratuities may be extended for services in accordance with generally accepted standards. Such gratuities may include tips to waiters and waitresses, baggage handlers, bell boys, taxi drivers, etc. Receipts for gratuities are not required for reimbursement but must be reasonable.

Laundry, valet, and cleaning expenses may be reimbursed at actual expense when travel is for five (5) or more nights for SCHC business.

Computer connection time for non-SCHC related business is not eligible for reimbursement.

Telephone calls, other than those related to specific SCHC business, are not eligible for reimbursement.

Rental of hotel safes is not eligible for reimbursement.

Supplemental Expenses

It is the policy of SCHC to pay only those travel expenses over and above any expenses the individual would have normally incurred. Two examples are presented below:

- 1) Traveler attends an SCHC business meeting while on another business trip. Expenses for meals, additional lodging, and ground transportation associated with individual's attending the SCHC business meeting are above the normal expenses and are reimbursable. All other expenses including airfares are expenses the individual would have normally incurred in making his/her planned business trip.
- 2) Traveler attends an SCHC business meeting. If an individual travels on behalf of SCHC on an approved itinerary, with no other business conducted on behalf of another company or organization, expenses for such travel shall be paid by SCHC in accordance with reimbursements described in this policy.

Travel Reimbursement Forms (Last reviewed July 2021)

Travel and Course Expense Reimbursement Form

Under certain circumstances, SCHC reimburses personal travel and living expenses. Appropriate circumstances and limits on reimbursement are established and explained in the Society's standard practices documentation and travel reimbursement guidelines. The reimbursement form may be found on the SCHC website.

- All reimbursable travel must be pre-approved by the appropriate Committee Chair or Officer:
 - ❖ For conference speakers Program Committee Chair
 - ❖ For professional development instructors Professional Development Chair
 - For special events or SCHC administration President, Vice President, or Secretary/Treasurer
- All expenses above \$25 require submission of an itemized receipt. Non-itemized copies of credit card billing slips are not acceptable for reimbursement purposes. Original receipts are not required.

For specifics on the appropriateness and limits for reimbursable expenses, please refer to the SCHC travel reimbursement guidelines prior to traveling.

Web Forum Guidelines (New August 2023)

- Web forums are a member benefit. The objective of the sessions is to offer opportunities for Hazard Communication professionals to interact directly with peers and share experiences and perspectives on compliance strategies and concerns in an informal discussion setting.
- They are never recorded and there is typically no slide deck to lessen the burden on our guests and keep the informal format of the sessions.
- The Member Engagement committee will be responsible for organizing monthly web Forum sessions. Approximately 10-11 sessions a year will be organized depending on when the Annual meeting is held. Typically, no December Forum is held.
- One person on the Member Engagement Committee will be designated to organize each Web Forum Session.
- Web Forum Sessions will have a Moderator/Host who is an SCHC member preferably a Member Engagement committee member.
- Forum topics will be relevant to the SCHC mission. These can be technical or cover SCHC-related activities.
- Any SCHC member can submit a topic for a Web Forum to the Member Engagement Committee.
- Forum Guests do not have to be SCHC members.
- All Forum guests and topics must be approved by both the Member Engagement Chair and Member Engagement Board Liaison.
- Topics and guests will be posted to the SCHC calendar/website at least one month in advance.
- Registration for the Web Forums will close one day in advance of the session.
- Feedback from the session will be provided by the administrator to the Member Engagement committee and reviewed by the committee monthly. Feedback will be used to improve the member experience with the sessions and to get new topics. It will also be shared with other committees as needed.
- Guidelines for Moderators/Hosts and Guests:
 - The language used will be conversational. Offensive or derogatory language shall always be avoided. All discussion must remain professional - remarks disparaging a regulatory body or another SCHC member's work will not be tolerated.
 - Must ensure that the discussion stays within the topic of the forum.
 - Must refrain from promoting goods or services for personal gain/commercial purposes.
- Responsibilities for Moderators/Hosts:
 - <u>Before</u>: review all questions sent before the forum to screen for appropriateness and relevancy. Ensure these are sent to the guest so they can review in advance and advise if any of the questions should not be asked. Inappropriate questions will not be asked to the guests.
 - During:
 - Introduce the forums with standard SCHC Forum slides. Cover the basics of the forum setup, future forum topics, and how to ask questions in the forum. Hosts will also introduce that day's forum topic and guest(s).
 - Review all questions posted by attendees in the chat to screen for appropriateness and relevancy. Inappropriate questions will not be brought to the guests.
 - Attempt to ensure continued flow of the conversation while keeping the forum within the bounds of the posted topic. IF possible, ensure that the guest is doing most of the speaking.